

**Subject: Engineering Information - HVAC is Stuck in Defrost Mode and Can Not Change to Vent or Any Other Option, DTC B2B23 Set**

*This PI has been revised to end the need for information from the field. Please discard PIE0658.*

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade Models	2021	2021	-	-	-	-
Chevrolet	Suburban						
	Tahoe						
GMC	Yukon Models						

If you encounter a vehicle with the above condition, refer to SI for further diagnosis.

<b>Version</b>	2
<b>Modified</b>	Released October 05, 2021 Revised January 12, 2022 – Ended the need for further information from the field.