



Boss Radio (AM/FM/CD/DVD) Installation

Bulletin Type:	TSB	Publication Date:	June 2022
Bulletin #(s):	22-045	Make(s):	Jayco & Entegra Coach
Job Code(s):	9803574	Model(s):	Ethos, Launch Swift, Terrain
Flat Rate(s):	.10 Inspection only .30 Remove Radio bezel screws	Model Year(s):	2021-2022

Incident:	Boss Radio CD/DVD ejection function issue
Affected Units:	Certain 2021-2022 Jayco Swift & Terrain; Certain 2021 -2022 Entegra Coach Ethos & Launch
Parts Kit:	Parts Kit #: N/A
	Parts Kit Contents: N/A
Misc. Tools & Supplies:	- Screw gun with square head bit
Parts Return Information:	N/A

INSTRUCTIONS FOR RADIO REPAIR

1. Check radio to ensure CD/DVD is functioning properly. File under inspection only if radio does not have the CD/DVD ejection function issue. Complete the following repair if radio the CD/DVD is not function properly.
2. Locate radio
 - A. Launch/Terrain units – radio installed in driver front overhead (Fig. 1)
 - B. Ethos/Swift units – radio installed under overhead either front or rear depending of floor plan (Fig. 2)



3. Remove six screws from along each side of the black radio bezel to expose screws which need to be removed.

4. Remove and discard screws from metal radio mounting bezel and radio. (Fig. 3)



Fig 3

5. Verify the radio locks into the metal radio mounting metal radio bezel. If not, remove radio and bend tabs inward located on each side.

6. Verify functionality of the radio including:
A. Loading and ejecting of CD/DVD. If CD/DVD has issues ejecting, please contact the Jayco Customer Service Department.

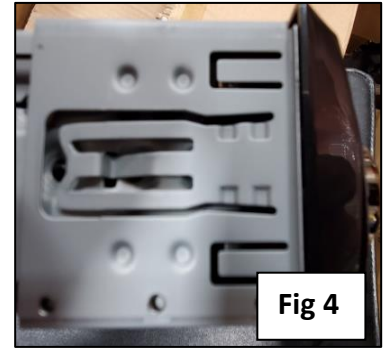


Fig 4

Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law.

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