



Technical Service Bulletin

GROUP Body Electrical	NUMBER 22-BE-002H
DATE MAY 2022	MODEL(S) PALISADE (LX2)

SUBJECT: LX2 ICU UPDATE – HAPTIC MOTOR WARNING MESSAGE

Description: Certain 2019-2022MY Palisade (LX2) vehicles may display a haptic motor check on the cluster. This bulletin provides the procedure to update the Integrated Central Control Unit (ICU) software to resolve this condition.

ICU DTC Codes:
B2473 (Haptic Warning System Open Circuit)
B2474 (Haptic Warning System Short to Ground)

Applicable Vehicles: Certain 2019-2022MY Palisade (LX2) vehicles equipped with haptic steering wheel feedback, produced from 4/10/2019 until 11/23/2021.

GDS Information: System Selection - **ICU:**

Event #	Description
783	783.LX2 ICU S/W UPDATE FOR HAPTIC MOTOR WARNING MESSAGE

Warranty Information:

MODEL	OP CODE	OPERATION	OP TIME	CAUSAL PART*	NATURE CODE	CAUSE CODE
Palisade (LX2)	91950F12	ICU Upgrade	0.3 M/H	91950-xxxxx	T72	ZZ3
				91951-xxxxx		

NOTE 1: Normal Warranty Applies
***NOTE 2:** Refer to the applicable parts catalog for the full causal part number.

Service Procedure:

1. Perform GDS Mobile software update per TSB **15-GI-001**.
2. After successful completion of **ECM software update**, disconnect the power connector in the junction box located on the driver's side lower dash for 5 seconds, then reconnect it.



3. If necessary, reconnect GDS/VCI.
4. Check for Diagnostic Trouble Codes in **ALL** menus and erase any DTC.
5. Confirm normal vehicle operation.

WARNING**GDS-M Vehicle Battery Low Voltage Warning:**

When the vehicle battery is lower than 12 volts, the GDS-M will trigger a Low Battery Voltage Warning. If this Warning occurs,

- A. Connect the battery to a fully charged battery jump pack or GR8 charger using “Power Supply Mode” to continue the software update.

OR

- B. Select “BACK” to exit the SW update. Then, start the engine and idle with the headlights on for 20 minutes. Return to the SW update after charging the battery.

**NOTICE**

You must initially perform GDS-M ICU Update in Auto Mode.

If the ICU Update starts but then fails in Auto Mode, perform the update in Manual Mode to recover.

NOTICE

Precautions to take during upgrade:

- Perform upgrade with ignition switch in the ON position, but do not start the engine.
- Do not turn off the ignition switch.
- Turn off all vehicle lights and accessories (heater, A/C blower, radio, seat warmer, defroster, etc.).
- Do not disconnect any cables connected to the vehicle and scan tool.

ICU ROM Information Table:

MODEL	PART NUMBER	ROM ID	
		OLD	NEW
Palisade (LX2)	91950-S8040		
	91950-S8220	4.01	
	91950-S8240	4.02	
	91950-S8260	4.03	
	91950-S8280		
	91950-S8041	4.04	
	91950-S8221	4.10	
	91950-S8241	4.11	4.15
	91950-S8261	4.12	
	91950-S8281	4.13	
	91950-S8281	4.14	
	91951-S8661	4.10	
	91951-S8771	4.11	
	91951-S8781	4.12	
	91951-S8791	4.13	
	91951-S8801	4.14	

Manual Mode Password Table:

MODEL	MENU	PASSWORD
Palisade (LX2)	LX2 ICU 91950/1-S8010~961	0415