



# RCA-78-22-007-1: Update Key Fob Firmware and Replace Key Fob Battery

Rivian is initiating a customer satisfaction campaign for some model year 2022 R1T vehicles that may have been paired with a key fob with older firmware. If the key fob firmware has not been updated, the key fob may experience rapid battery drain and possible loss of function. If the key fob experiences a battery drain, the driver will receive a notification on the driver display. If there is a loss of key fob function, the vehicle can still be unlocked, accessed, and activated through other means. These include Rivian-provided access cards and wrist bands, the Rivian smartphone app, or a remote unlock from Rivian Service. Rivian will replace the batteries in all key fobs and update the key fob firmware. Rivian is launching this campaign for customer satisfaction and to ensure the quality of Rivian vehicles.


<b>Document Type</b>	Customer Satisfaction Campaign Bulletin
<b>Date</b>	May 13, 2022
<b>Affected Region(s)</b>	USA
<b>Affected Model(s)</b>	R1T
<b>Model Year(s)</b>	2022
<b>Approximate Build Dates</b>	August 2021 - December 2021
 Refer to the FSA Dashboard to determine if this document applies to a specific vehicle.	
<b>Vehicle System</b>	78 - Low Voltage Electrical
<b>Minimum Service Location</b>	Mobile

## Required Parts

Part Number	Quantity	Engineering Name	Service Name/Notes
PT00183630-A	As needed	Key Fob Battery	Battery, Key Fob

 **Attention:** The parts listed in this table are only for unique steps that are called out in this bulletin. Some sections of this bulletin might refer to Service Manual procedures which require additional parts. Always review the bulletin and all potentially related Service Manual procedures before ordering parts and beginning work.

## Procedure

 **Note:** Perform this procedure on all key fobs.

1. Update the key fob firmware.
2. Replace the key fob battery.

## Labor Codes

Labor Code	Description
RCA782200700	RCA-78-22-007-1 not applicable
RCA782200701	1 key fob: Update key fob firmware, replace key fob battery
RCA782200702	2 key fobs: Update key fob firmware, replace key fob battery
RCA782200703	3 key fobs: Update key fob firmware, replace key fob battery
Contact <a href="mailto:ServiceDocumentFeedback@rivian.com">ServiceDocumentFeedback@rivian.com</a> regarding labor codes and document content.	