

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS6181  
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 6, 2022

Subject: N222359250 - Service Update  
Heater and Air-Conditioning Remote-Control Mis Build

Models: 2022 Chevrolet Colorado, Silverado 1500 LTD  
2022 GMC Canyon, Sierra 1500 Limited

To: All General Motors Dealers

General Motors is releasing Service Update N222359250 today. The total number of U.S. vehicles involved is approximately 358. Please see the attached bulletin for details.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated June 6, 2022. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE  
GLOBAL SAFETY FIELD INVESTIGATIONS

# Service Update

## N222359250 Heater and Air-Conditioning Remote-Control Mis Build



Release Date: June 2022

Revision: 00

**Attention:** This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Silverado 1500 LTD	2022	2022		
	Colorado				
GMC	Sierra 1500 Limited	2022	2022		
	Canyon				

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

<b>Condition</b>	Certain 2022 model year Chevrolet Silverado 1500 LTD, Colorado, GMC Sierra 1500 Limited, and Canyon vehicles may have an incorrect Air Conditioning (A/C) compressor low side driver assembled into the Heater and Air-Conditioning Remote-Control.
<b>Correction</b>	Dealers are to inspect and if necessary, replace the Heater and Air-Conditioning Remote-Control.

### Parts

Quantity	Part Name	Part No.
1	CONTROL ASM-HTR & A/C REM	84579087
1	CONTROL ASM-HTR & A/C REM	84428950
1	CONTROL ASM-HTR & A/C REM	84428954

Note: Use the vehicles VIN and the EPC to determine which heater and air conditioning remote-control to order.

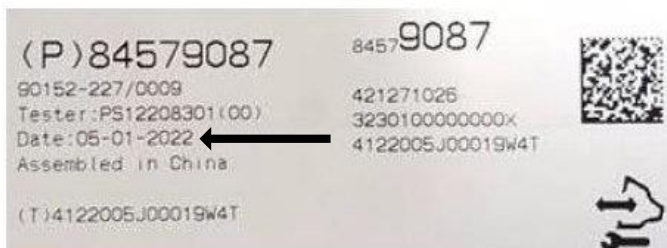
**It is estimated that there are only 419 involved vehicles that will require parts being replaced. Due to the small number of vehicles anticipated that will need this repair and the limited initial parts availability, dealers are encouraged not to order these parts for use as shelf stock.**

**Reminder:** Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect.

### Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9106296	Inspect Heater and Air-Conditioning Remote-Control Date Code: Colorado/Canyon Silverado/Sierra ADD: Colorado/Canyon Heater and Air-Conditioning Remote-Control Replacement ADD: Silverado/Sierra Heater and Air-Conditioning Remote-Control Replacement	- 0.2 0.3 0.3 - 0.4	ZFAT	N/A

### Service Procedure



6051663

## Service Update

### N222359250 Heater and Air-Conditioning Remote-Control Mis Build



**Note:** Date code reads DD/MM/YYYY

1. Inspect the heater and air-conditioning remote-control date code. Refer to *Heater and Air-Conditioning Remote-Control Replacement* in SI:
  - 1.1. If the date code is December 26, 2021, through January 18, 2022, continue to step 2.
  - 1.2. If the date code is before December 26, 2021, or after January 18, 2022, no further action is required.
2. Replace the heater and air conditioning remote-control. Refer to *Heater and Air-Conditioning Remote-Control Replacement* in SI.

#### Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

#### Dealer Reports – For USA

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.

