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Sent on	05	02	2022	Expires on	05	21	2022
From	Parts Operations						
Subject	Accessory Part Return Request: RDX Accessory Cross Bar Kit						

American Honda is investigating a potential quality concern with RDX Accessory Cross Bar kit. Due to this investigation, American Honda is requesting all dealers to return any uninstalled inventory to American Honda for investigation and validation by the supplier.

Part Number: 08L04-TJB-201

Lot Number(s) Affected: 11/16/2021 – 11/30/21, identified by a black and white label on the outside of the box



Return Request:

Please return all uninstalled Accessory Cross Bar Kits PN 08L04-TJB-201 with lot date between 11/16/21 - 11/30/21 still in your inventory. No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

Return iN OAR Procedure

1. Complete the iN-OAR procedures.
2. Use Reason Code "R" with eleven zeros for the Shipper Number.
3. Use Item Number "9999."
4. Enter "RDX AccessoryCross Bar Kit Return" in the Remarks Section.
5. When approved, Print "Authorization Return document and labels" from the iN. Please return parts as normal with the "Return Authorization attached."
6. Return above mentioned accessory Cross Bar Kit on your returning DSO Truck or normal method of return.

Order adjustment requests (OARs) must be submitted by May 20, 2022.

Thank you,

American Honda Motor Co., Inc.
LD/ae