



Service Bulletin

Bulletin No.: 22-NA-110

Date: May, 2022

INFORMATION

Subject: Information on Burning Plastic/Rubber Smell

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade Models	2021	2022				
Chevrolet	Silverado 1500 (New Model)	2019	2019				LM2, L5P
	Silverado 1500	2020	2021				
	Silverado 1500 - LTD (RPO J21, VIN Digit 12 = 4 or less)	2022	2022				
	Silverado 1500 - New (RPO J22, VIN Digit 12 = 5 or greater)						
	Silverado 2 500HD/3500HD	2020	2022				
	Suburban	2021	2022				
	Tahoe						
GMC	Sierra 1500 (New Model)	2019	2019				
	Sierra 1500	2020	2021				
	Sierra 1500 - Limited (RPO J21, VIN Digit 12 = 4 or less)	2022	2022				
	Sierra 1500 - New (RPO J22, VIN Digit 12 = 5 or greater)						
	Sierra 2500HD/3500HD	2020	2022				
	Yukon Models	2021	2022				

Involved Region or Country	North America
Condition	<p>Some customers may comment that a smell can be observed outside of vehicle or inside passenger cabin area.</p> <p>– A smell has been found to emit an observable burning plastic or rubber smell during and/or after operation. This condition is noted as intermittent, occurring as often as once every 500 miles.</p>
Information	<p>This condition may be caused by high exhaust temperatures, created by regeneration events, is heating the frame wax to temperatures conducive of odor emission (170 – 200 degrees F).</p> <p>– All 2019–2022 T1 diesel vehicles can exhibit the smell under the right conditions. Do not replace the exhaust or any components for this normal condition.</p>

Version	1
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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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