



# WARRANTY BULLETIN SAFETY CAMPAIGN

Can-Am® On-Road Spyder™

**⚠ WARNING: All involved customers must be notified, all involved units must be corrected as per instruction herein.**

Campaign no.: 2015-0008  
2016-0005  
2017-0004  
2018-0007  
2019-0016

May 26, 2022

Subject: **Front Sprocket Wear - Potential Loss of Propulsion**

No. **2019-10**

## IMPORTANT

### What should you do?

- Do not sell or deliver any involved vehicle that you have in stock as federal law requires you to complete the recall service on these vehicles before retail delivery.
- Unregistered vehicles cannot be sold until the campaign is performed.
- Contact all of your customers who purchased an affected vehicle and inform them about this Safety Recall notice.

MODEL YEAR	MODEL	ADMISSIBLE UNITS
2015 2016 2017 2018 2019 (only some specific VIN)	Spyder® F3 Spyder® RT	Go to BOSSWeb/Warranty/Campaign Monitoring to know the quantity of units in your inventory impacted by this campaign

### IMPORTANT

- When a vehicle comes in for service, always type the VIN in Knowledge Center to check for pending campaigns or alerts.
- When performing any work on a vehicle, it is good practice to connect it to BUDS2 to ensure that all needed updates are done.



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## PROBLEM

The front sprocket may be defective and may be subject to premature wear. Over time, the vehicle could lose propulsion. If the vehicle loses propulsion, there is an increased risk of a crash.

## SOLUTION

The repair is NOT yet available. Information about the repair will be announced before August 30, 2022. This bulletin will be revised.

In the meantime, BRP will be offering an interim repair procedure in a separate Bulletin. The procedure will act as a temporary solution until the front sprocket replacement is available, as all front sprockets will need to be replaced. The interim procedure will be available on June 30, 2022 at the latest.

**NOTE:** The parts for the repair will gradually be available in a very limited quantity over an extended time period, due to supply chain limitations. BRP will keep you informed in the *EXPERIENCE NEWSLETTER* of parts availability status.

## WARRANTY

The front sprocket replacement solution will be communicated when available.

The claiming procedure will be clarified when the solution becomes available.

### *MY2015 Models*

Product Line	Roadster
Unit Model Year	2015
Campaign/Bulletin/Description	8 / 2019-10 / Front Sprocket(pending remedy)

### *MY2016 Models*

Product Line	Roadster
Unit Model Year	2016
Campaign/Bulletin/Description	5 / 2019-10 / Front Sprocket(pending remedy)

### *MY2017 Models*

Product Line	Roadster
Unit Model Year	2017
Campaign/Bulletin/Description	4 / 2019-10 / Front Sprocket(pending remedy)

### *MY2018 Models*

Product Line	Roadster
Unit Model Year	2018
Campaign/Bulletin/Description	7 / 2019-10 / Front Sprocket(pending remedy)

### *MY2019 Models*

Product Line	Roadster
Unit Model Year	2019
Campaign/Bulletin/Description	16 / 2019-10 / Front Sprocket(pending remedy)