

2021 Plateau

1.COMPLAINT: CUSTOMER STATES THAT THE SOLAR PANEL IS BLOCKING THE SIGNAL TO THE SATELLITE RADIO.

CAUSE: SOLAR PANEL INSTALLED BY PLEASUREWAY BLOCKING SATELLITE RADIO ANTENNA FROM RECEIVING FULL SIGNAL STRENGTH.

CORRECTION: REINSTALL PANEL; MOVE LEFT SIDE MOUNTING BRACKETS; INSTALL INTO NEW HOLES UNDER PANEL AND THEN REINSTALL PANEL BACK 2.5 INCHES TO CLEAR ANTENNA OF PANEL AND ALLOW TO RECEIVE THE OPTIMUM SIGNAL STRENGTH.

LABOR TIME: 1.5HRS 1.50 approved.