

2021 Ascent

job 1

complaint: dcm 3 spyder control failed

cause: faulty component

correction: remove dcm 3 and replace new.

time: 1hr

The time approved is 1.0 hour to R/R DCM3 for this unit.

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U1

CUSTOMER NEEDS DCM3 BOARD FOR CHARGING SYSTEM REPLACED. PLEASURE-WAY HAS ALREADY SENT CUSTOMER THE PART. INSTALL PART SENT TO CUSTOMER. INSTRUCTIONS ATTACHED TO PACKING SLIP. INSTALLED DCM3 MODULE ASSEMBLY AS PER INSTRUCTIONS. **LABOR 1.0 HR 1.0 approved.**

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2.COMPLAINT: C/S THE MAIN TOUCH PANEL SHOWING NO DC POWER

CAUSE: FAULTY DCM3 MODULE-DIAGNOSED BY SPYDER

CORRECTION: HAD TO R/I THE COUCH TO GAIN ACCESS FOR DIAG/INSPECTIONS-TRACED OUT WIRING AND INSPECTED CONNECTORS FROM BATTERY TO BREAKER PANEL-DIAGNOSED FAILED DCM3-

1.0 approved maximum.