

Technical product information

Topic	Convertible hood - Header latch motor assembly kit
Market area	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2066868/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
roof systems, special installations -> convertible roof -> softtop cover	visual appeal / surface -> colour shade deviation	
roof systems, special installations -> convertible roof -> softtop cover	soiling -> soiled	

Vehicle data

Continental GTC

Sales types

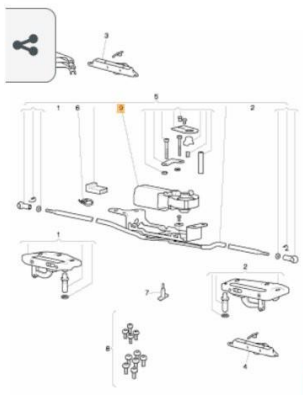
Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
394*	2012	E		*	*	*
394*	2013	E		*	*	*
394*	2014	E		*	*	*
394*	2015	E		*	*	*
394*	2016	E		*	*	*
394*	2017	E		*	*	*
394*	2018	E		*	*	*
3W4*	2007	E		*	*	*
3W4*	2008	E		*	*	*
3W4*	2009	E		*	*	*
3W4*	2010	E		*	*	*
3W4*	2011	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

The convertible header latch motor is now available separately (Figure 1)



POS	PART NUMBER	DESCRIPTION	REMARK	QTY	MODEL
		latch boot cover			
1		no longer available	See item: 5		
2		no longer available	See item: 5		
3	8H0 871 397	top lock lower part	left	1	
4	8H0 871 398 A	top lock lower part	right	1	
5	3W7 871 401 A	latch assembly		1	
6	N 906 661 01	tie wrap	4,5X200	8	
7	8H0 825 381	emergency key		1	
8	3W7 898 037	1 set securing bolts convertible top lock with linkage		1	
9	3W7 898 119	Power latching motor		1	
10	3W7 872 397	spacer		1	

Figure 1

Technical background

In the event that the header latch motor is diagnosed as defective

For example: The header latch can only be unlocked/locked manually please refer to the Measure section of this TPI

Production change

Not applicable

Measure

On successful diagnosis that the convertible header latch motor is defective please refer to the following:

- To gain access to the convertible header latch motor for replacement - Refer to Rep.Gr 61

Warranty accounting instructions

WarrantyType 110 or 910

Damage Service Number 61 94

Damage Code 00 40

Labour Operation Code 61 94 1901

Time 30 TU

Parts information

The example shown in Figure 1 is for reference purposes only and must not be referred to for part number information, please always refer to the ETKA parts catalogue