

Subject: REAR BUMPER DISTORTED	Service Alert No.: SA-035/22
	Last Issued : 05/20/2022

BULLETIN NOTES

APPLICABLE MODEL(S)

2023 CX-50

DESCRIPTION

During PDI, an indentation in the rear bumper may be noticed, and in some cases, the customer may return after delivery to report the indentation.

REPAIR PROCEDURE

DO NOT REPLACE THE REAR BUMPER.

Inspect the rear bumper for an indentation in the same location (red dot) on the bumper as in the examples shown below?

Is there an indentation on the bumper?



YES: DO NOT replace the rear bumper at this time. This condition is currently under review and repair information will be forthcoming.

NO: This Service Alert does not apply, please contact the Mazda Technical Hotline for assistance.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical--including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

NOTE: If you have answered "Yes" to the above question and the subject vehicle is a retailed unit, DO NOT hold the vehicle. The vehicle can be released to the customer until repair information is made available.

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