

Complaint – Porsche Communication Management (PCM) does not Work: Reset Central Computer (93/21)

Revision: This bulletin replaces bulletin Group 9 93/21, dated July 15, 2021.

Model Year: **As of 2019 up to 2021**

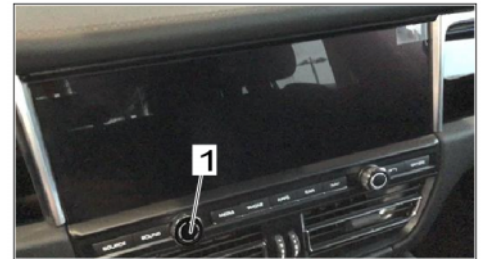
Model Line: **Macan (95B)**

Concerns: **Central computer (PCM 5.0)**

Information: Porsche Communication Management (PCM) cannot be switched on and the central computer cannot be controlled using the PIWIS Tester.

This fault type can occur after an undervoltage in the on-board electrical system. The central computer goes into an undervoltage protection mode when doing this.

Action required: Reset the central computer. To do this, hold down the volume control ⇒ *Volume control PCM-1* - for ten seconds when the ignition is switched on.



Volume control PCM

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