

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922

**Subject:**

INFOTAINMENT SYSTEM CONTINUOUSLY REBOOTS NEAR
SEATTLE WASHINGTON

Service Alert No.: SA-005/22

Last Issued : 05/04/2022

BULLETIN NOTES

This Service Alert supersedes the previously issued SA(s) listed below. The changes are noted in Red.

| Previous SAs: | Date(s) Issued: |
|---------------|-----------------|
| SA-005/22 | 02/09/22 |

APPLICABLE MODEL(S)/VINS

2014-2016 Mazda3

2016 Mazda6

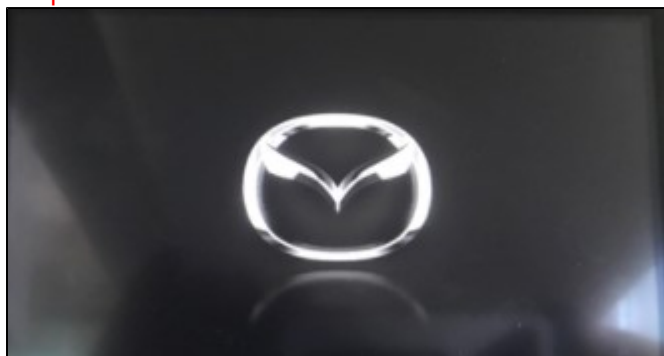
2016 CX-3

2016 CX-5

2016 CX-9

DESCRIPTION

Some customers may experience a continuous infotainment reboot in or near Seattle Washington and troubleshooting is not possible due to continuous reboot.



REPAIR PROCEDURE

1. Verify customer concern.
2. Replace the CMU.
3. Verify repair.

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