

S016: T800/W900/C500 Door Stop Plate Shortage

5/19/2022

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S016

Certain Model Year 2023 T800, W900, and C500 chassis were shipped without door stop plates.

Section

Parts Shortage - S

Subject

Door Stop Plate Shortage – T800, W900, and C500

Whats New Abstract

INFO ONLY – Certain Model Year 2023 T800, W900, and C500 chassis were shipped without door stop plates installed due to a supplier shortage. This bulletin will be updated once parts are available.

Condition

Certain Model Year 2023 T800, W900, and C500 chassis were shipped without door stop plates. The doors on affected vehicles may close unexpectedly if the vehicle is parked on an uneven surface.

Chassis Affected

228 Model year 2023 T800, W900, and C500 chassis built from 03/21/2022 through 05/04/2022

See attached chassis list.

Action

Info Only

This bulletin is to inform dealers of a parts shortage. This bulletin will be updated when parts are available.

**NOTE**

Doors on cabs with missing stop plates may close unexpectedly. Use caution when opening doors while parked on uneven surfaces.

Background

Due to a supplier shortage, certain trucks were shipped without door stop plates. When parts are available, this bulletin will be updated, and dealers will be notified. The update will include installation instructions for dealers.

Attachments

[Chassis List](#)

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