



## SERVICE ACTION

Global Service Action  
Number: N682

<b>Emissions Label</b>	Subject:	Publication No.: N682
		Model: Defender (LE)
		Model Year: 2022
		Date of Issue: 25 May 2022

<b>To:</b>	Jaguar Land Rover (JLR) North America, LLC - USA and Canada
<b>For the Attention of:</b>	The approved JLR retailer/authorized repairer
<b>Related Information:</b>	<p>NOTE: The information in this campaign is intended for use by trained, professional technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a JLR retailer/authorized repairer, do not assume that a condition described affects your vehicle. Contact an authorized JLR retailer/authorized repairer to determine if this campaign applies to a specific vehicle</p> <p>This campaign has been issued to provide the relevant repair instructions, parts and warranty information. This campaign is valid for two years only. Repairs must be completed prior to the expiry date at the top of this campaign</p>

### DESCRIPTION OF DEFECT

A potential concern has been identified on specific vehicles within the above vehicle range.

On certain 2022 model year Land Rover Defender vehicles the emissions label states the incorrect evaporative emissions classification for the vehicle.

### ACTION TO BE TAKEN

At the next opportunity, you are requested to repair the vehicle.

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer/authorized repairer. Unsold vehicles must be repaired prior to handover of the vehicle for retail sale.

**Check the JLR claims submission system to make sure affected vehicles are correctly identified prior to starting this campaign. The claims submission system will be updated to reflect only those vehicles affected.**

**At the time of confirming a booking for a vehicle repair, make sure that all outstanding campaigns are identified to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.**

Yours faithfully

Simon Barnes

Global Customer Service Quality Director



## SERVICE INSTRUCTION - N682



NOTE: The information in this campaign is intended for use by trained, professional technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Jaguar Land Rover retailer/authorized repairer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar Land Rover retailer/authorized repairer to determine if this campaign applies to a specific vehicle.

### Parts Information

The parts below should be ordered through [Jaguar Land Rover \(JLR\)](#) in the normal manner.

Description	Variant	Part Number	Qty	% Of Vehicles Requiring This Part*
Emissions label	110 - Ingenium I4 2.0L Petrol	LR166311	1	21%
Emissions label	90 - Ingenium I4 2.0L Petrol	LR166312	1	5%
Emissions label	Ingenium I6 3.0L Petrol	LR166313	1	67%
Emissions label	V8 S/C 5.0L Petrol	LR147055	1	8%

\* When ordering parts, order no more than the expected percentage failure rate of parts identified

### SROs

Description	SRO	Time
Emissions label - Renew	05.10.10	0.1
Drive in/drive out	02.02.02	0.2



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

### Warranty Information

Warranty claims should be submitted quoting program code N682 with the relevant option code from the table below. As option codes are used there is no requirement for you to enter SROs or parts, these are included for information only.

Program Code	Option	Description	Variant	SRO	Time	Part Number	Qty
N682	A	Emissions label - Renew	110 - Ingenium I4 2.0L Petrol	05.10.10	0.1	LR166311	1
N682	B	Emissions label - Renew Drive in/drive out	110 - Ingenium I4 2.0L Petrol	05.10.10 02.02.02	0.1 0.2	LR166311	1
N682	C	Emissions label - Renew	90 - Ingenium I4 2.0L Petrol	05.10.10	0.1	LR166312	1

Program Code	Option	Description	Variant	SRO	Time	Part Number	Qty
N682	D	Emissions label - Renew Drive in/drive out	90 - Ingenium I4 2.0L Petrol	05.10.10 02.02.02	0.1 0.2	LR166312	1
N682	E	Emissions label - Renew	Ingenium I6 3.0L Petrol	05.10.10	0.1	LR166313	1
N682	F	Emissions label - Renew Drive in/drive out	Ingenium I6 3.0L Petrol	05.10.10 02.02.02	0.1 0.2	LR166313	1
N682	G	Emissions label - Renew	V8 S/C 5.0L Petrol	05.10.10	0.1	LR147055	1
N682	H	Emissions label - Renew Drive in/drive out	V8 S/C 5.0L Petrol	05.10.10 02.02.02	0.1 0.2	LR147055	1



**NOTE:** The option that contains the drive in/drive out allowance may only be claimed when the vehicle has been brought back into the workshop for this action alone to be undertaken.

Warranty claims should be submitted in accordance with the current [JLR](#) Global Warranty Manual, and its amendments, unless stated otherwise in this bulletin.

## SERVICE INSTRUCTION

### NOTES:



Some components shown removed for clarity.



Some variation in the illustrations may occur, but the essential information is always correct.

1. Open the hood.

**2. NOTES:**

The new emissions label must be installed in the same position as the previous emissions label.



Apply a small amount of heat to the emissions label to aid the removal of the label.

Remove and discard the emissions label.

- Clean the surrounding area.
- Remove the adhesive backing from the new emissions label.
- Install the new emissions label.



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