



## SERVICE ACTION

Service Action  
Number: N605v2

<b>Incorrect Emission Label Installed</b>	Subject:	Publication No.: N605v2
		Model: Defender (LE)
		Model Year: 2021
		Date of Issue: 03 May 2022

<b>To:</b>	Jaguar Land Rover North America, LLC - USA and Canada
<b>For the Attention of:</b>	The approved Jaguar Land Rover (JLR) retailer/authorized repairer
<b>Important:</b>	<b>NOTE: The information in this campaign is intended for use by trained, professional technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a JLR retailer/authorized repairer, do not assume that a condition described affects your vehicle. Contact an authorized JLR retailer/authorized repairer to determine if this campaign applies to a specific vehicle</b>
	<b>This campaign has been issued to provide the relevant repair instructions, parts and warranty information. This campaign is valid for two years only. Repairs must be completed prior to the expiry date at the top of this campaign</b>

### DESCRIPTION OF DEFECT

A potential concern has been identified on specific vehicles within the above vehicle range.

On certain 2021 model year Defender vehicles, the emissions label states the incorrect Adjusted Load Vehicle Weight (ALVW) class. In this state, the vehicles do not comply with respective emissions regulations.

### Action to be taken

At the next opportunity, you are requested to repair the vehicle. This Service Action supersedes Update Prior to Sale Notice UPS7321.

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer/authorized repairer. Unsold vehicles must be repaired prior to handover of the vehicle for retail sale.

**Check the JLR claims submission system to make sure affected vehicles are correctly identified prior to starting this campaign. The claims submission system will be updated to reflect only those vehicles affected.**

**At the time of confirming a booking for a vehicle repair, make sure that all outstanding bulletins are identified to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.**

Yours faithfully

Simon Barnes

Global Customer Service Quality Director



## SERVICE INSTRUCTION - N605V2



**NOTE:** The information in this campaign is intended for use by trained, professional technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Jaguar Land Rover retailer/authorized repairer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar Land Rover retailer/authorized repairer to determine if this campaign applies to a specific vehicle.

### Parts Information

The parts below should be ordered through [Jaguar Land Rover \(JLR\)](#) in the normal manner.

Description	Part Number	Qty
Emissions label	LR172480	1

### SROs

Description	SRO	Time
Emissions label - Renew	05.10.10	0.1
Drive in/drive out	02.02.02	0.2



**NOTE:** Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to [TOPIx](#) to obtain the latest repair time.

### Warranty Information

Warranty claims should be submitted quoting program code N605 with the relevant option code from the table below. As option codes are used there is no requirement for you to enter SROs or parts, these are included for information only.

Program Code	Option	Description	SRO	Time	Part Number/Sundry code	Qty/value
N605	C	Emissions label - Renew	05.10.10	0.1	LR172480	1
N605	D	Emissions label - Renew Drive in/drive out	05.10.10 02.02.02	0.1 0.2	LR172480	1

Warranty claims should be submitted in accordance with the current [JLR](#) Global Warranty Manual, and its amendments, unless stated otherwise in this bulletin.



**NOTE:** The option that contains the drive in/drive out allowance may only be claimed when the vehicle has been brought back into the workshop for this action alone to be undertaken.

## SERVICE INSTRUCTION

### NOTES:



Some components shown removed for clarity.



Some variation in the illustrations may occur, but the essential information is always correct.

1. Open the hood.

2. NOTES:



The new emissions label must be installed in the same position as the previous emissions label.



Apply a small amount of heat to the emissions label to aid the removal of the label.

Remove and discard the emissions label.

- Clean the surrounding area.
- Remove the adhesive backing from the new emissions label.
- Install the new emissions label.



E288167