



Service Bulletin

Bulletin No.: 22-NA-066

Date: May, 2022

TECHNICAL

Subject: Rear Prop Shaft Popping/Ticking/Clicking or Snap Type Noise on Initial Acceleration from a Stop, From Drive to Reverse or Under Torque Reversal

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500 (New Model)	2019	2019				
	Silverado 1500	2020	2021				
	Silverado 1500 - LTD (RPO J21, VIN Digit 12 = 4 or less)	2022	2022				
	Silverado 1500 - New (RPO J22, VIN Digit 12 = 5 or greater)						
GMC	Sierra 1500 (New Model)	2019	2019				
	Sierra 1500	2020	2021				
	Sierra 1500 - Limited (RPO J21, VIN Digit 12 = 4 or less)	2022	2022				
	Sierra 1500 - 2WD New (RPO J22, VIN Digit 12 = 5 or greater)						

Involved Region or Country	North America, Europe, Middle East, Israel, Palestine, Argentina (Mercosur), Brazil (Mercosur), Bolivia (West), Chile (West), Colombia (West), Ecuador (West), Paraguay (West), Peru (West), Uruguay (West), Venezuela (West), Japan, Cadillac Korea (South Korea), GM Korea Company, China - SGM, Philippines, Australia/New Zealand, Egypt, Other Africa, South Africa
Condition	Some customers may comment on one or more of the following noises from under the truck when accelerating or when moving forward from reverse or in reverse from drive: <ul style="list-style-type: none">• Popping• Ticking• Clicking• Snap Type Noise
Cause	This condition may be caused by movement of u-joint caps in the prop shaft weld yoke causes noise to be radiated into the prop shaft.
Correction	Apply lubricant to external areas of the u-joint caps.

Service Procedure

Important: Concentrate the spray on the U-joint cap snap ring areas and allow the lubricant to settle into the joint for a minimum time of 10 minutes before operating the vehicle.

If the vehicle exhibits the condition, spray the U-joint yoke and caps with GM Superlube.

Parts Information

Causal Part	Description	Part Number	Qty
N/A	GM Superlube*	12346241 (U.S.) 10953474 (Canada)	1
*There is enough material to repair approximately 15 -20 vehicles. Store the remaining material for future use.			

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3087318*	Spray U-joint Yoke and Caps with SuperLube	0.4 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	Released March 28, 2022 Revised May 13, 2022 – Added Important to Service Procedure.