

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 79-1514

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

May 2022

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2021 XLR Boost XLT27QBX Toy Hauler recreational vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

The slideroom roof header is split into two pieces whereas it should be a single solid piece across the entire length of the slideroom roof. This may allow water to intrude into the vehicle.

OWNERS: WHAT SHOULD YOU DO?

Please contact your dealer without delay and request a service appointment to schedule the free repair. The vehicle Owner is responsible for making arrangements to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair. You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is 4.0 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

DEALERS: WHAT SHOULD YOU DO?

Dealer Service Procedures are located on Dealer Connect

MAY FOREST RIVER ASSIST YOU FURTHER?

CONTACT	PHONE
CUSTOMER SERVICE	(574) 642-0432

Repair Codes:

Pictures are required for the remedy after installation. Pictures of the remedy are a condition of payment in which must be provided with a claim against the repair code(s).

TSB NUMBER	REPAIR CODE	DESCRIPTION	TIME
79-1514	SB-426-03-00-004190	PERFORM SLIDEROOM HEADER REMEDY	4.0 HRS.

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.


Please send the service invoice to the following address:

XLR Boost
Forest River, Inc.
Attn: WARRANTY MANAGER
2421 Century Dr.
Goshen, IN 46528

Sincerely,

Forest River
Office of Corporate Compliance

TECHNICAL SERVICE BULLETIN 79-1514 REMEDY INSTRUCTIONS

	Make(s): XLR BOOST Model(s): XLT27QBX Model Year(s): 2019 - 2022	Repair Code: SB-426-03-00-004190 Allotted Time: 4.00 HRS. Inspection Code: N/A Allotted Time: N/A
	Concern: The slideroom roof header is split into two pieces whereas it should be a single solid piece across the entire length of the slideroom roof.	Photo(s) Required: YES, POST REPAIR Prior Authorization Required: NO Part(s) Number: N/A Part(s) Return: NO

Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

PARTS - REQUIRED:

2" X 6" X 14' – SOUTHERN YELLOW PINE – **IMPORTANT: NO BOWING VERTICALLY ALLOWED IN THE BOARD.**

3" X #10 SQUARE BIT SCREWS – APPROX. 26/30 PCS.

PHOTOS ON NEXT PAGE FOR REFERENCE

STEP 1: EXTEND THE SLIDEROOM NOT MORE THAN 3/4 OF THE WAY OUT;

STEP 2: REMOVE THE TOP HORIZONTAL FASCIA ACROSS THE LENGTH OF THE ENTIRE SLIDEOUT;

STEP 3: USE A BOARD OR RATCHETING CARGO BAR TO **LIFT THE FRONT CENTER** OF THE SLIDEROOM ROOF A MINIMUM OF 1/4" BUT NOT MORE THAN 3/8" ABOVE LEVEL;

STEP 4: MEASURE THE OVERALL LENGTH OF INSTALLED SLIDEROOM HEADER – RECORD THIS MEASUREMENT;

STEP 5: MARK THE 2" X 6" X 14' BOARD WITH THE MEASUREMENT OF THE SLIDEROOM HEADER;

STEP 6: CUT THE 2" X 6" TO THE APPROPRIATE LENGTH;

STEP 7: DRILL PILOT HOLES IN THE 2" X 6" – 3/4" UP FROM THE BOTTOM OF THE 2" X 6". DRILL A PILOT HOLE 3/4" FROM THE ENDS INWARDS AND 3/4" UP FOR THE TWO CORNER FASTENER HOLES. THEN DRILL PILOT HOLES **EVERY 6" BUT NOT FARTHER THAN 8"** ON CENTER FROM EACH OTHER.

STEP 8: INSTALL THE 2" X 6" FLUSH TO ONE END OF THE SLIDEROOM HEADER BUT 1/4" UP FROM THE BOTTOM OF THE SLIDEROOM HEADER. USE A MINIMUM OF A 3" SCREW TO SECURE THE 2" X 6" TO THE SLIDEROOM ROOF;

STEP 9: AT THE OPPOSITE END, SECURE THE 2" X 6" FLUSH TO THE OTHER END OF THE SLIDEROOM HEADER USING THE SAME SCREW(S).

STEP 10: BEGIN IN THE MIDDLE AND SECURE THE 2" X 6" OUTWARDS EVENLY UNTIL COMPLETE;

STEP 11: REINSTALL SLIDEROOM FASCIA TO THE 2" X 6" AND TRIM AS NEEDED. INSTALL 1 1/2" WIDE CEILING PANEL TO THE BOTTOM OF THE NEW HEADER;

STEP 12: REMOVE BOARD OR RATCHET CARGO BAR FROM SLIDEROOM ROOF AND FLOOR;

STEP 13: SWEEP UP ANY MESS;

STEP 14: CLAIM REPAIR CODE.

TECHNICAL SERVICE BULLETIN 79-1514 REMEDY INSTRUCTIONS



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Model(s): XLT27QBX
Model Year(s): 2019 - 2022

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Repair Code: SB-426-03-00-004190
Allotted Time: 4.00 HRS.
Inspection Code: N/A
Allotted Time: N/A

Photo(s) Required: YES, POST REPAIR
Prior Authorization Required: NO
Part(s) Number: N/A
Part(s) Return: NO

CURRENT HEADER INSTALLED



HEADER AFTER REMEDY

