

SIB 62 02 22

SPORT MODE NOT FULLY DISPLAYED IN INSTRUMENT CLUSTER

MODEL

E-Series	Model Description	Affected Option Code
G01 PHEV	X3 Sport Activity Vehicle	
G05 PHEV	X5 Sport Activity Vehicle	
G12 PHEV	7 Series Sedan	SA6U3 BMW Live Cockpit Professional
G20 PHEV	3 Series Sedan	
G30 PHEV	5 Series Sedan	

SITUATION

Sport mode is not displayed correctly in the instrument cluster.

Instead of a red background in sport mode, the background is displayed in blue (like in Eco Pro mode).

CAUSE

Software in the instrument cluster (Kombi).

CORRECTION

Reset Personal Profiles.

PROCEDURE

1. Is sport mode displayed correctly in the Instrument cluster?

YES: No further diagnosis is needed; this SIB does not apply. **NO:** Proceed to STEP 2

2. Reset Personal Profile using ISTA under:

"Vehicle Information" \rightarrow "Control unit tree" \rightarrow click on HU-H and "Call up ECU functions" \rightarrow "Component triggering" \rightarrow "Reset Personal Profile" \rightarrow "Trigger component"

In some instances, the Personal profiles may need to be reset a second time.

Note: When the Personal Profile data is deleted, the settings saved by the customer in the vehicle will be deleted.

PARTS INFORMATION

Parts replacement will not provide a solution.

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	6211201800	KOMBI display / pixel / backlighting (in the instrument
		cluster) inconect/incomplete reading

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

Labor Operation	Description	Labor Allowance
00 00 006	Performing vehicle test (with vehicle diagnosis system – checking faults) (Main work)	Refer to AIR

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Or:		
00 00 556	Performing vehicle test (with vehicle diagnosis system – checking faults) (Plus work)	Refer to AIR
And:		
61 21 528	Support voltage of the vehicle electrical system / recharge vehicle electrical system battery	Refer to AIR
And		
62 99 000	Work time to reset the Personal Profile using ISTA	1 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude (including 61 21 528) when the Vehicle Test is included in another repair.

Work time labor operation code 62 99 000 is not considered a Main labor operation.

Based on which one applies to your center, please refer to <u>SI B01 01 20</u> or <u>B01 07 20</u> for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department