2022-04-28



SIB 01 03 22

Plastic Fuel Tank (B58/N20/N55/S55) Ltd Emission Wty Ext To 15 Yrs/150,000 Miles

MODEL

E-Series	MY	Model Description	Production Dates	Engine
F22	2014 to 2016	228i Coupe (Manual)	January 18, 2014 to April 30, 2016	N20
F22	2014 to 2015	228i Coupe	November 13, 2013 to June 29, 2015	N20
F22	2015	228i xDrive Coupe	June 16, 2014 to June 29, 2015	N20
F22	2014 to 2016	M235i Coupe	January 28, 2014 to April 30, 2016	N55
F22	2015 to 2016	M235i xDrive Coupe	June 17, 2014 to April 30, 2016	N55
F22	2017	M240i and xDrive Coupe	February 25, 2016 to March 08, 2016	B58M
F23	2015	228i and xDrive Convertible	November 08, 2014 to June 29, 2015	N20
F23	2015 to 2016	M235i Convertible	November 10, 2014 to April 29, 2016	N55
F23	2016	M235i xDrive Convertible	June 17, 2015 to April 30, 2016	N55
F30	2013 to 2016	320i and xDrive Sedan	July 02, 2012 to April 30, 2016	N20
F30	2012 to 2016	328i Sedan (Manual)	October 19, 2011 to April 28, 2016	N20
F30	2012 to 2015	328i Sedan	October 19, 2011 to July 16, 2015	N20
F30	2013 to 2015	328i xDrive Sedan	June 27, 2012 to July 16, 2015	N20
F30	2012 to 2015	335i Sedan	October 24, 2011 to July 08, 2015	N55
F30	2013 to 2015	335i xDrive Sedan	June 29, 2012 to July 08, 2015	N55
F30	2016 to 2016	340i and xDrive Sedan	June 11, 2015 to April 30, 2016	B58M
F30	2013 to 2015	ActiveHybrid 3	March 16, 2012 to May 27, 2015	N55
F31	2014 to 2016	328i and xDrive Sports Wagon	February 26, 2013 to April 30, 2016	N20
F32	2014 to 2016	428i and xDrive Coupe	March 12, 2013 to 42481	N20
F32	2014 to 2016	435i and xDrive Coupe	March 13, 2013 to April 30, 2016	N55
F33	2014 to 2015	428i and xDrive Convertible	June 10, 2013 to June 29, 2015	N20
F33	2014 to 2016	435i and xDrive Convertible	October 30, 2013 to April 30, 2016	N55
F34	2014 to 2015	328i xDrive Gran Turismo	June 12, 2013 to June 25, 2015	N20
F34	2014 to 2016	335i xDrive Gran Turismo	May 07, 2013 to April 29, 2016	N55
F34	2017 to 2017	340i xDrive Gran Turismo	January 22, 2016 to March 30, 2016	B58M
F36	2015 to 2015	428i and xDrive Coupe	November 26, 2013 to June 23, 2015	N20
F36	2015 to 2016	435i and xDrive Coupe	November 26, 2013 to April 29, 2016	N55
F80	2015 to 2016	M3 Sedan	February 21, 2014 to April 30, 2016	S55
F82	2015 to 2016	M4 Coupe	February 21, 2014 to April 30, 2016	S55
F82	2016	M4 GTS Coupe	July 30, 2015 to April 15, 2016	S55

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F83	2015	M4 Convertible	June 30, 2014 to April 29, 2016	S55
F87	2016	M2 Coupe	August 03, 2015 to April 29, 2016	N55

Note: The Model information above is for informational purposes only, it is not the only deciding factor.

Eligible Vehicles

To assist you in identifying those vehicles that have this component and issue-specific extended limited emission warranty coverage, in the DCSnet Warranty Vehicle Inquiry Component-specific Vehicle Comment shown below:

Please see SI B01 03 22 (DC 16 11 90 03 00): For this vehicle, the fuel tank limited emission warranty for leakage, due to defects in materials or workmanship, has been extended to 15 years/150,000 miles as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that apply to the BMW New Vehicle Limited Warranty.

Note: Before performing a repair and submitting a claim, first confirm that the vehicle has the above Notice of Limited Emission Warranty Extension in the DCSnet Warranty Inquiry Vehicle Comments section.

If you have Extended Limited Emission Warranty (ELW) eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

SITUATION

Component and Issue Specific Limited Emission Warranty Extension



This component-specific limited emission warranty extension applies to defects in materials or workmanship.

This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: This bulletin is notice of a limited emission warranty extension. This is NOT a notice of a Recall or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

Customer Notification Letter

Even though this is NOT a Recall, BMW NA is sending VIN-specific customer notification letters.

CAUSE

The plastic fuel tank has two openings at the top.

The top right opening (passenger's side) provides a mounting point and repair access for the in-take fuel pump/level sensor assembly.

The top left opening (driver's side) provides a temporary access point for the installation of the suction jet pump/level sensor assembly during the fuel tank manufacturing process. After these components are installed, the top left side opening is then permanently closed and sealed with the installation of a circular Coex biopolymer plastic cover plate which is welded into place.

Over time, the left side opening plastic cover plate weld may become damaged. Should this occur, there is the possibility of fuel leakage.

The vehicle will also store the corresponding fault codes that may be generated, and the Malfunction Indicator Lamp (MIL) will illuminate.

CORRECTION

Follow the instructions in the PROCEDURE section.

PROCEDURE

If a vehicle listed above arrives at your center with the issue described in this Service Information Bulletin, perform the corresponding diagnosis and when applicable, replace the fuel tank.

Note: During the extended limited emission warranty coverage period (Eligible vehicles that are beyond the 4 year/50,000 mileage New Vehicle Limited Warranty coverage), repairs that only address issues related to the displayed fuel level or issues of fuel transfer/supply are not included under this extended limited emission warranty coverage.

PARTS INFORMATION

Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer's VIN to locate the applicable replacement part numbers.

Part Number	Description	Quantity
Refer to ETK	Plastic fuel tank	1
Refer to ETK	O-Ring (Level sensor)	1
Refer to ETK	O-Ring (Level sensor)	1
Refer to ETK	Repair kit insert nut (Driveshaft)	1

Only order these parts in the quantities needed to address customers' vehicles that have confirmed failures.

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue, or other approved BMW resources, according to the respective vehicle type. Invoiced these items separately under the repair Defect Code below.

CLAIM INFORMATION

This component and issue specific (fuel leakage) limited emission warranty extension to 15 years/150,000 miles applies to eligible US-specification BMW vehicles that are registered, operated, and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico) for defects in materials or workmanship.

This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

For eligible vehicles that are beyond the standard 4 year/50,000 mileage New Vehicle Limited Warranty, this extended limited emission warranty does not cover repairs that only address issues with the level of fuel being displayed or issues of fuel transfer/supply.

The existing limited warranty coverage for the whole vehicle and other components has not changed.

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

For the issue described in this bulletin, the replacement fuel tank is covered by the remaining portion of the extended limited emission warranty coverage period.

Non-Qualifying Repairs

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, and/or the diagnosis and repair of issues beyond the scope of this component-specific coverage, or that are due to outside influences, or any other unrelated issues are not covered by this limited warranty extension. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Qualifying Repairs – Claim Submission

Defect Code:	1611900300	F2x F3x F8x US Fuel tank
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Labor Operation	Description	Labor Allowance
00 00 006	Performing vehicle test (with vehicle diagnosis system – checking faults) (Main work)	Refer to AIR
Or:		
00 00 556	Performing vehicle test (with vehicle diagnosis system – checking faults) (Plus work)	Refer to AIR
And:		
61 21 528	Support voltage of the vehicle electrical system / recharge vehicle electrical system battery	Refer to AIR
And, as necessary:		
61 00 006*	Performing vehicle diagnosis – test module	Work time (WT)
Or		
00 58 500*	Diagnosis Worktime Flat Rate (See below)	2 FRU
And		
16 11 535	Replacing fuel tank	Refer to AIR
And:		
16 00 610 to 680	Extracting and topping up fuel in fuel tank (in 10-liter	Refer to AIR
	Convright @2022 RMW of North Amorica Inc	

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude (including 61 21 528) when the Vehicle Test is included in another repair.

Work time labor operation codes 61 00 006 and 00 58 500 are not considered Main labor operations.

*Based on which one applies to your center, please refer to <u>SI B01 01 20</u> or <u>B01 07 20</u> for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

Previous Customer-Pay Repairs – Limited Emission Warranty Extension Reimbursement

BMW of North America, LLC (BMW NA) will provide reimbursement for qualifying customer-pay repairs that were performed on an eligible vehicle **prior** to the release of this component and issue specific limited emission warranty extension.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs That Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, and/or the diagnosis and repair of other unrelated issues, or issues due to outside influence are not covered by this limited emission warranty extension. This exclusion also applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

Specifically, beyond 4/50, this extended limited warranty **does not** cover repairs that only address issues with the level of fuel being displayed or issues of fuel transfer/supply.

Requesting Reimbursement for a Previous Repair That Qualifies

For a customer to request reimbursement for a qualifying customer-pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request online at <u>www.BMW-RP.com</u> under the following reference:

• B-ELWR Fuel Tank EM15Y150M

Reimbursement Request Procedure

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center Attention: B-ELWR Fuel Tank EM15Y150M P.O. Box 54067 Hurst, Texas 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts inquiries	Submit an IDS ticket to the Parts Department

Supporting Materials

picture_as_pdf B010322 Customer Letter.pdf





47911 HALYARD DRIVE STE. 200 PLYMOUTH, MI 48170 DO NOT MAIL REPAIR ORDERS TO THIS ADDRESS

026822A-T1-P1-000001 SAMPLE SAMPLE SAMPLE

April 2022

This "Important Limited Emission Warranty Information," effective with the date listed above, applies to the BMW model with the Vehicle Identification Number (VIN) of WBA1K7C50FVSAMPLE

Dear BMW Owner/Lessee:

BMW is committed to delivering the ultimate in product satisfaction to our customers.

Towards that end, BMW is extending the "emission-specific" limited warranty for the:

Fuel Tank

For leakage on the above-referenced vehicle to:

• 15 years/150,000 miles, as determined from your vehicle's original in-service date.

This emission-specific limited warranty extension applies to defects in materials or workmanship. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note: For eligible BMW B46/N26 engine vehicles that are currently registered in the State of California (CA) or a State that has fully adopted the State of California PZEV/SULEV regulation (CT, ME, MD, MA, NJ, NY, RI, and VT), the standard "emission-related" coverage for the fuel tank is 15 years/150,000 miles.

This is a notice of a "emission-specific limited warranty extension." It is <u>not</u> a notice of a Recall or Service Action.

If a repair to this component is required, please contact your nearest authorized BMW center in the United States or Puerto Rico to schedule an appointment.

Your BMW center will confirm your vehicle's eligibility and review the scope of the repairs to determine if this extended "emission-specific" limited warranty coverage applies. After vehicle inspection and diagnosis, eligible emission -related repair work will be performed by the authorized BMW center free of charge.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, and/or the diagnosis and repair of other unrelated issues are not covered by this emission limited warranty extension. This exclusion also applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

The integrity of our products is essential to BMW's success and our customers' trust. We are determined to exceed your expectations and hope this warranty extension further enhances your ownership experience.

Sincerely,

BMW of North America, LLC

B-ELW Fuel Tank EM15Y150M (2022_Sample Letter)

Company / of North America, LLC

BMW of North America, LLC BMW Group Company

Mailing Address

PO Box 1227 Westwood, NJ 07675-1227

Website www.bmwusa.com

Previous Customer-Pay Repairs – Emission Limited Warranty Extension Reimbursement

BMW of North America, LLC

April 2022

VIN WBA1K7C50FVSAMPLE

For the BMW model with the Vehicle Identification Number (VIN) listed above, BMW of North America, LLC ("BMW NA") will reimburse "qualifying customer-pay repairs" that were performed **prior** to the release of this component's emission-specific limited warranty extension.

Customer-pay repairs are subject to the same vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, and/or the diagnosis and repair of other unrelated issues are not covered by this emission limited warranty extension. This exclusion also applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair That Qualifies

If you previously had a "qualifying customer-pay repair" performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request "online" at <u>www.BMW-RP.com</u> under the following reference:

Covered Component Code

B-ELWR Fuel Tank EM15Y150M

To initiate the online process, you will be asked to attach PDF files of the required documentation as outlined in the reimbursement checklist on the next page.

Alternative Method to Request Reimbursement

Alternatively, you may mail or fax your request and documentation to:

BMW Customer Reimbursement Center Attention: B-ELWR Fuel Tank EM15Y150M P.O. Box 54067 Hurst, TX 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

BMW Fuel Tank: Emission Limited Warranty Extension to 15 Years/150,000 Miles

Previous Customer-Pay Repair Reimbursement – Documentation Checklist

BMW of North America, LLC

Reimbursement is available to the BMW Owner/Lessee who incurred the expense.

When submitting a reimbursement for a previous repair, please provide **legible copies** of the following documentation and include your VIN, name, address, and your preferred contact telephone number(s):

Repair Order (RO) or Invoice

This document should include the following information:

- □ Customer name and address
- □ Vehicle Identification Number ("VIN")
- □ The date of repair
- □ The mileage when the repair was performed
- □ Itemized breakdown of the labor charges for all repairs* including diagnosis
- □ Itemized breakdown of the parts, including any miscellaneous items, billed for all repairs*
- *For repair orders containing multiple repair line items, reimbursement consideration will only be given to those line-item expenses that are directly related to the specific repair that is now covered by this extended limited emission warranty.

Proof of Payment

Please provide a copy of at least **one** of the following items as valid proof of payment:

- □ Repair order (RO)/invoice stamped and dated as "PAID"
- \Box Copy of a cancelled check
- □ Copy of a signed credit/debit card receipt
- □ Copy of a credit/debit card statement

Determining if an eligible vehicle's repair qualifies for reimbursement:

Please use the following questions to review your repair order documentation prior to submitting a reimbursement request:

- 1. Why was the vehicle brought into the repair facility?
- 2. What was the repair facility's diagnosis?
- 3. What did the repair facility do to correct the concern, and does it qualify?

Frequently Asked Questions (FAQ)

1. How do I determine if my vehicle falls under the "emission-specific" limited warranty extension or the State of California PZEV/SULEV regulation?

As applicable to the Vehicle Identification Number (VIN) contained in your letter:

Eligible BMW B46/N26 engine vehicles that are currently registered in the State of California (CA), or another State that has fully adopted the State of California (CA) PZEV/SULEV regulation (CT, ME, MD, MA, NJ, NY, OR, RI, and VT), the standard fuel tank emission-related coverage is 15 years/150,000 miles under the terms of this regulation.

For the other eligible BMW vehicles that are registered in one of the remaining States, including DE, OR, PA and WA which did not fully adopt the CA PZEV/SULEV regulation and Puerto Rico, then this component-specific extended emission limited warranty coverage to 15 years/150,000 miles applies.

2. What is the specific issue with the fuel tank?

The fuel tank has a temporary access opening at the top left which is used during the manufacturing process. After the corresponding installation procedures are completed, this opening is permanently closed and sealed with the installation of a circular plastic cover plate which is welded into place.

Over time, the weld for this plastic cover plate may become damaged. Should this occur, there is the possibility of fuel leakage.

Your vehicle will also store the corresponding fault codes that may also be generated, and the Malfunction Indicator Lamp (MIL) will illuminate.

3. What should I do if I notice a similar condition in my vehicle?

Please contact an authorized BMW center in the United States (including Puerto Rico) to have your vehicle inspected, and as necessary, repaired.

4. How will my vehicle be repaired?

If it is determined that due to a defect in materials or workmanship your vehicle's fuel tank has the issue described above, the fuel tank will be replaced free of charge under the terms of this 15 year/150,000 mile extended emission limited warranty coverage.

Note

For eligible vehicles that are beyond the standard 4 year/50,000 mileage New Vehicle Limited Warranty, this extended limited warranty does not cover any repairs that only address issues related to fuel level display, fuel transfer and/or supply.