| VOL |  | Service and Parts Business |  |
| :---: | :---: | :---: | :---: |
| Technical Journal |  |  |  |
| TITLE: <br> eaming via USB not working in ICUP-vehicles, IHU-B125200 |  |  |  |
| REF NO: TJ 36221.1.0 | ISSUING DEPARTMENT: Technical Service | CAR MARKET: <br> United States and Canada |  |
| PARTNER: <br> 3 US 7510 Volvo Car USA, LLC |  | ISSUE DATE: 2022-03-31 | STATUS DATE: 2022-04-19 |
| FUNC GROUP: 3939 | FUNC DESC: Miscellaneous | Page 1 of 2 |  |
| "Right first time in Time" |  |  |  |

## DESCRIPTION:

If issues occur when connecting a USB device (such as USB stick, mobile phone, etc.) and if the car has the new V2.0 software version installed (released March 28, 2022), then follow advice under SERVICE.

Symptoms that could occur are:

- DTC IHU-B125200 USB Port (permanent).
- Data for 3rd party apps not working - for example, music streaming over USB will not work.

Note: The USB charging function still works
$\mathrm{IHU}=$ Infotainment Head Unit

## Technical Journal 36221.1.0

## CSC Customer Symptom Codes

| Code | Description |
| :--- | :--- |
| 9 S | USB unit/Does not work |

DTC Diagnostic Trouble Codes

| Control Module | Code | Fault Type |
| :--- | :--- | :--- |
| IHU | B125200 | Permanent |

Vehicle Type

| Type | Eng | Eng <br> Desc | Sales | Body | Gear | Steer | Model Year | Plant | Chassis range | Struc Week <br> Range |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 236 |  |  |  |  |  |  | $2022-9999$ |  | - | $202122-999952$ |
| 238 |  |  |  |  |  |  | $2022-9999$ |  | - | $202122-999952$ |
| 246 |  |  |  |  |  |  | $2022-9999$ |  | - | $202122-999952$ |
| 536 | ED | E400V6 |  |  |  |  | $2021-9999$ |  | $0000001-0999999$ | $202037-999952$ |
| 536 | EF | E400V2 |  |  |  |  | $2022-9999$ |  | $0640047-9999999$ | $202146-999952$ |
| 539 |  |  |  |  |  |  | $2022-9999$ |  | - | $202139-999952$ |

## Service:

DTC IHU-B125200 can be ignored, no fault tracing nor replacement of parts are needed.
An updated IHU software will be released to remedy this. There is currently no timeplan.
This TJ will be updated once the software is available.

## Warranty claim info:

No warranty claim accepted for a job described in this TJ.

## VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3939.

