V O L V O

Service and Parts Business

Technical Journal

Streaming via USB not working in ICUP-vehicles, IHU-B125200					
REF NO:	ISSUING DEPARTMENT:	CAR M	MARKET:		
TJ 36221.1.0	Technical Service	United States and Canada			
	PARTNER:	ISSUE DATE:	STATUS DATE:		
3 US 75 1	0 Volvo Car USA, LLC	2022-03-31	2022-04-19		
FUNC GROUP:	FUNC DESC:				
3939	Miscellaneous	Page 1 of 2			

"Right first time in Time"

DESCRIPTION:

If issues occur when connecting a USB device (such as USB stick, mobile phone, etc.) and if the car has the new V2.0 software version installed (released March 28, 2022), then follow advice under SERVICE.

Symptoms that could occur are:

- DTC IHU-B125200 USB Port (permanent).
- Data for 3rd party apps not working for example, music streaming over USB will not work.

Note: The USB charging function still works

IHU = Infotainment Head Unit

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CSC Customer Symptom Codes

Code	Description
9S	USB unit/Does not work

DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type
IHU	B125200	Permanent

Vehicle Type

Туре	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
236							2022-9999		-	202122-999952
238							2022-9999		-	202122-999952
246							2022-9999		-	202122-999952
536	ED	E400V6					2021-9999		0000001-0999999	202037-999952
536	EF	E400V2					2022-9999		0640047-99999999	202146-999952
539							2022-9999		-	202139-999952

Service:

DTC IHU-B125200 can be ignored, no fault tracing nor replacement of parts are needed.

An updated IHU software will be released to remedy this. There is currently no timeplan.

This TJ will be updated once the software is available.

Warranty claim info:

No warranty claim accepted for a job described in this TJ.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3939.