

Service Bulletin

Bulletin No.: 22-NA-020

Date: February, 2022

WARRANTY ADMINISTRATION

Subject: Warranty Administration – Restricted Labor Operations on Vehicles Built With Park

Assist, Heated/Vented Seats, and/or Heated Steering Wheel Options and Features

Inoperative

Brand:	Model:	Model Year:		VIN:		Engine	Transmission:
		from	to	from	to	Engine:	Transmission:
Buick	GM Passenger Cars and Light Duty Trucks	2022	2022	_	_	All	All
Cadillac							
Chevrolet							
GMC							

Involved Region or Country	United States, Canada				
Condition	Customers may comment that some options and features are inoperative. Some of the features commonly noted are: • Park Assist • Heated/Vented Seats • Heated Steering Wheel				
Cause	Due to the shortage of semiconductors, some options have been built without modules. This information was communicated via Global Connect messages. For further details and actions required by the dealer, please reference the messages listed below: • Park Assist – GCUS 17- 429, Published – December 17, 2021 (in Canada, GCCA-9-4306) • Heated/Vented Seats – GCUS 17- 424, Published – November 19, 2021 (in Canada, GCCA-9-4307) • Heated Steering Wheel – GCUS 17- 425, Published – December 3, 2021 (in Canada, GCCA-9-4310)				
Correction	Dealers should use IVH and determine if a specific VIN is impacted. IVH will call out the RPOs that show which modules are missing. The following labor operations will be restricted for these VINs, while this program is in place: • Heated/Vented seats: (RPOs identifying missing modules - 00V / 00R) - 7030100 – Front Seat Heater Vent Control Module Replacement - 7030400 – Rear Seat Heater Control Module Replacement • Heated Steering Wheel: (RPO identifying missing module - 00G) - 7442400 – Heated Steering Wheel Module Replacement - 7440130 – Steering Wheel Replacement • Park Assist: (RPOs identifying missing modules - 00Y / 00Z) - 6630040 Parking Assist Control Module Replacement				

Version	1
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