



NUMBER: 23-009-22

GROUP: 23 - Body

DATE: March 9, 2022

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This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 22-045, date of issue March 09, 2022. All applicable Sold and Un-Sold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

SUBJECT:

Side Mirror Clicking or Inoperative

OVERVIEW:

This bulletin involves trimming 75mm +/- 5mm (3 inches) of the lower lip of the side mirror's cut line rubber seal.

MODELS:

2022 (WS) Jeep Grand Wagoneer

NOTE: This bulletin applies to vehicles within the following markets/countries: North America and EMEA.

NOTE: This bulletin applies to vehicles built on or before January 25, 2022 (MDH 0125XX) equipped with Auto Power Folding External Mirrors (Sales Code GTG).

SYMPTOM/CONDITION:

Customers may comment on the following:

- Audible clicking sound when retracting the side mirrors and/or inability to fold in the mirrors.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits the symptom/condition, perform the repair.

REPAIR PROCEDURE:

1. Does the mirror make noise when retracting and/or will not retract in?
 - YES>>> Proceed to [Step 2](#).
 - NO>>> This bulletin has been completed, use inspect LOP (23-04-21-9T) to close the active RSU.

2. Fold mirror outwards, towards the front of the vehicle (Fig. 1) .



Fig. 1

Lip Seal On Mirror That Needs To Be Cut

3. Cut away the rear 75mm +/- 5mm (3 inches) of the cut line lip using a straight edge and a utility knife.(Fig. 2) .



Fig. 2

Seal Cut

4. After trimming, should look like this: (Fig. 3)



Fig. 3
After Seal Cut

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-04-21-9T	Mirror, Outside Rearview (Power) - Inspect for Noise While Retracting (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
23-04-21-9U	Mirror, Outside Rearview (Power) - Inspect and Modify Rubber Lip Seal (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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