



CHRYSLER PACIFICA (RU) MY2017-21 ELECTRIC COOLANT HEATER

MAR 2022

Part Requirement Verification

All current part orders for **P/N 68438720AA** have been cancelled.

The part is being placed on a STAR restriction, requiring STAR for ordering.

MY2021

Prior to contacting STAR for a new part, follow these steps:

1. Review TSB 08-052-22. If the concern is still present, proceed to Step 2.
2. Review Star Online Publication (SOL) S2208000042 Rev. A. If the concern is still present, proceed to Step 3.
3. Contact STAR and provide VSR (scan report) for the appropriate assistance.

MY2017 - 2020

1. Please follow the published service procedures to diagnose the vehicle.
2. If the published service procedure identifies the High Voltage Electric Coolant Heater as failed, please contact the STAR Center with the diagnostic results. The STAR Center will review the diagnostics performed and results provided to ensure the requested part is needed to repair the vehicle.

Thank you,

Mopar

