

STAR ONLINE PUBLICATION















Case Number: S2208000081

Release Date: March 2022

Symptom/Vehicle Issue: Radio Display Shows Mirror Image Displayed Under Time In Screen

Off State

Discussion: Customer may notice a mirror image of the time displayed on the radio display when the screen is off. This is working as designed with radios at software level R141.01.12.

Do Not Replace The Radio/ETM.



Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

FCA US LLC Version 4.3 10/29/2020