



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: The customer's complaint may include a MIL or check engine lamp-on condition. The customer may also complain of a lack of power (vehicle potentially in limp-mode). Upon further investigation, a fault code for P2100 - ELECTRONIC THROTTLE CONTROL MOTOR CIRCUIT along with other fault codes may be set in the PCM.

Customer Complaint/Technician Observation:

Check for any additional codes that accompany the P2100.

- If P2101, P2110, and/or P2118 are also present, follow the published diagnostic service procedure for P2100.

If none of the faults mentioned above (P2101, P2110, P2118) are present with the P2100, clear the P2100 and test drive vehicle for 10 minutes.

- If the P2100 does not reset, return the vehicle to the customer.
- If the P2100 reappears during test drive, follow the published diagnostic service procedure for the fault.

Engineering is investigating an issue for an intermittent P2100.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found