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Case Number: S2223000018

Release Date: March 2022

Symptom/Vehicle Issue: 2nd Row Seat Will Not Pitch N Slide For Easy Entry And Or Electronically Fold Flat With Fold Flat Button Press

Customer Complaint/Technician Observation: Technician may find seat release / latch cable is not releasing the seat and or not moving far enough to unlatch the seat.

Discussion: Latches that do not release could be caused by incorrect cable adjustment or cable clips that are not locked into the latch. Follow the below to inspection and adjustment for the cables. Removal of the side lower seat shields is required to inspect the seat



Fig 1

Seat lower side shield. Use screw driver to remove screws.

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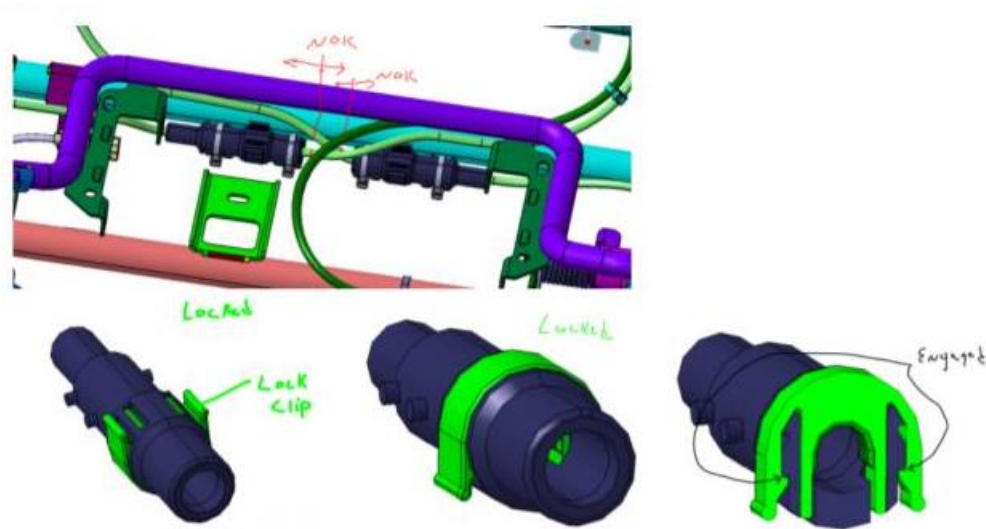
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When easy entry/exit button is pressed there should be no movement into or out of the cable adjusters located in the bite line of the frame. Only the metal cable clip ends attached to the bracket should move. If the cable sheathing is seen to move or the cable adjuster lock clip is not fully clipped and locked into place, then inspect the Cable adjuster lock clips. **The Cable adjuster locking clips must be fully clipped for the seat release mechanism to work properly.** Inspect the cable end to obtain the correct cable stick out of 5-8mm. Adjustment steps are below



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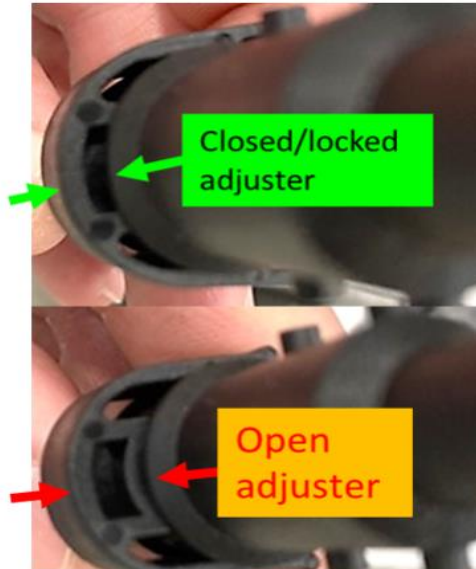


Fig 2

Seat Cable adjuster and adjuster lock clip.

Adjusting the cable: Remove zip ties from the cables and adjusters using diagonal cutters (Fig 4). With latches locked move the adjuster to set excess cable length on the latch and lock the adjuster clip fully into place. Target stick out is 6mm (Fig 3). Use a pair of pliers to make sure the cable end is snapped in to the bracket (Fig 3)

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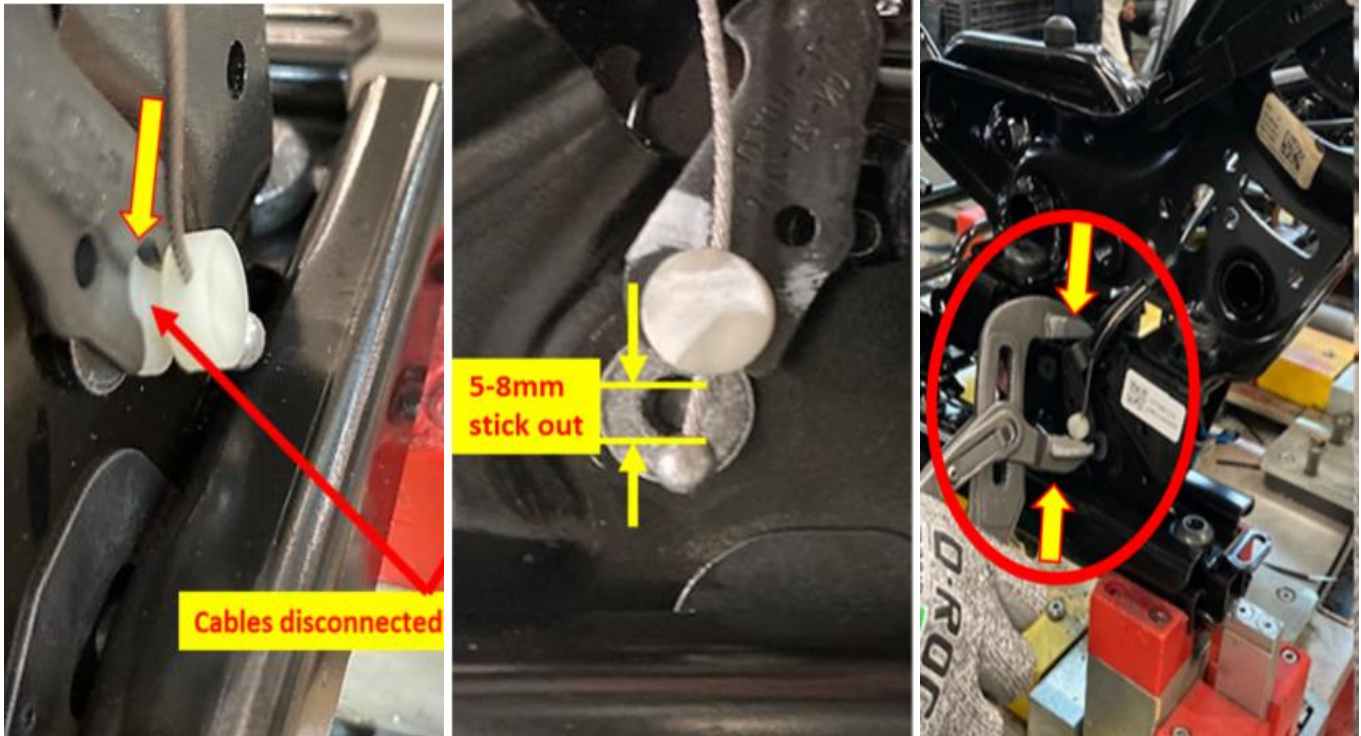


Fig 3

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Fig 4

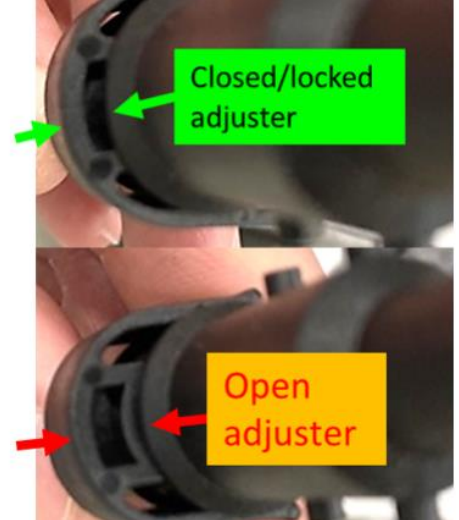
Adjust the cable stick out (5-8mm) by unclipping the adjuster locks and sliding the cable housing in or out of the adjuster till the proper stick out is obtained. Fig 5

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- Open/unlock the retainer clip by splitting apart,
- Push, pull the Inboard side of the cable to adjust the cable stick out at 5-8mm
- Lock the adjuster retainer, verify it is fully locked and cable does move
- Repeat for the next adjuster

Fig 5
Adjustment

Install 5 zip ties through the bracket slots to attach the adjusters to the seat rails. 5th cable tie goes around the 2 cables as shown in (Fig 6).

<<<NOTE>>> The zip tie for the cables should guide the cables and be loose fitting-not be tight. The cables do move as the seat is moved.

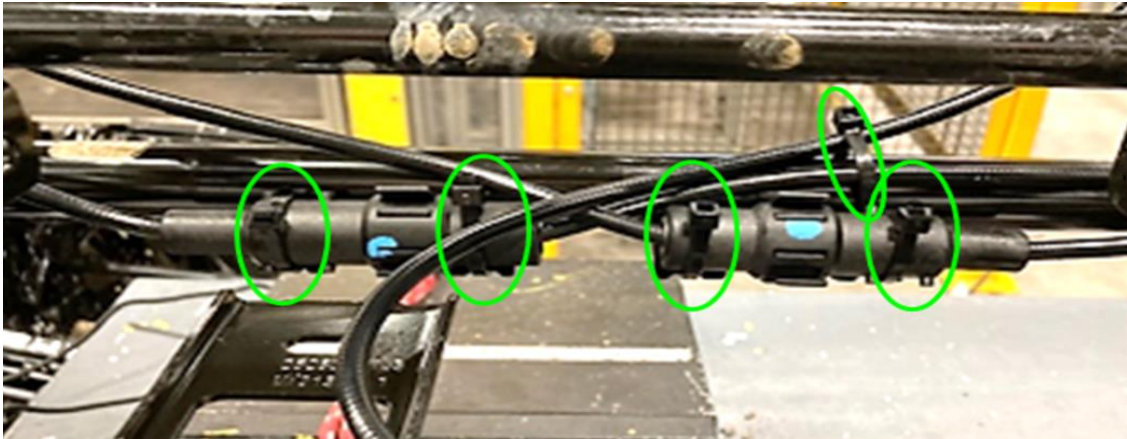


Fig 6

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If the cable adjustments have been performed and locks are fully locked on cable adjusters, and the cable adjuster's clips are fully inserted on to release bracket clip locations, and cable stick out is 5-8mm with seat locked into body strikers yet the latches still do not operate, replacement of the Seat Latch Actuator, also called Easy Exit cable/actuator, replacement is necessary.

Removal and disassembly of the seat is required to replace the seat latch actuator. Refer to Service Library 23 - Body / Seats, Second Row.

Remove the Seat Latch Actuator and install replacement. Install new cable zip ties where they were removed. Take an image with cell phone as needed.

050 - Interior Trim 1015.01 - Second Row - Adjusters, Recliners, Shields and Risers, Split Seat, Frames [CGL]

Item	Description (Double Click to add part to Exchange List)	Part Number	Notes	Qty	Super	Tech	Info	Media	Eng
2	ACTUATOR, Seat Latch								ESG
	Right Seat	88563515AA		1					ESG
	Left Seat	88568899AA		1					ESG
3	SCREW, Torx Head	88566933AA		6					ESG
4	ACTUATOR, Seat Latch								ESG
	Right Seat	88563514AA		1					ESG
	Left Seat	88568900AA		1					ESG

Seat latch actuator - #2 and #4.

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