



STAR ONLINE PUBLICATION



Case Number: S2202000001

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Symptom/Vehicle Issue: Service Air Suspension Message In Cluster Vehicle Not Leveling Properly And Showing No Leaks

Customer Complaint/Technician Observation: Customer may complain the vehicle does not sit level, leans to 1 side. Vehicle may not achieve different height positions (LED flashes but does not go solid).

Discussion: Visually inspect aluminum compressor valve air lines to ensure fully inserted and in the proper color coordination. Inspect Quick Down Leveling Block near reservoir to ensure color coordination and air line full insertion. If color coordination is not aligned, remove the misaligned air line fitting, and attach it in the proper color-coded configuration.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found