

## SERVICE POLICY LETTER

<b>Reference number:</b>	SPL-30-1632	<b>Issued:</b> 01 April, 2022
<b>Subject:</b>	Introduction of Leather Replacement SRO Times in RTS	
<b>Applicable to:</b>	All Dealers	
<b>Vehicles:</b>	DB11, DBS Superleggera, Vantage, DBX	
<b>Distribute to:</b>	After Sales Manager Executive Manager Service Manager	Warranty Staff Technician(s) Parts Staff

Dear Colleagues,

Aston Martin has introduced the Service Repair Operations (SRO's) in Table 1 for leather replacements on Sports Cars and DBX. These SRO's are now live in the Online RTS - Repair Time Searcher.

The SRO's that follow must be used as guidelines for all applicable leather replacements and are estimated times to remove and install leather on the components in Table 1.

**Note: The allowed time is for the replacement of the leather only and does not include the removal and installation of the component.**

Table 1

Title	SRO		Allowed Time (hrs)
	Sports Cars	DBX	
Leather Replacement - Cushion Cover	01.05.XC	30.01.AP	0.65
Leather Replacement - Drivers Seat Assembly	01.05.XD	30.01.AR	2.6
Leather Replacement - Squab Cover	01.05.XE	30.01.AS	1.3
Leather Replacement - Passenger Seat Assembly	01.05.XJ	30.01.AT	2.6
Leather Replacement - Front Driver Seat Adjustable Bolster (Frame Change)	01.05.XN	30.01.AU	2.6
Leather Replacement - Door Trim Assembly	01.05.XL	30.06.DA	0.35
Leather Replacement - Centre Stack Switch	01.05.XF	30.08.BA	3.25
Leather Replacement - Stowage Compartment	01.05.XH	30.09.AE	0.65
Leather Replacement - Lid Assembly Console	01.05.XI	30.09.AF	0.25
Leather Replacement - Stowage Console Assembly	01.05.XM	30.09.AG	1.95
Leather Replacement - Parcel Shelf	01.05.XB	30.05.AX	0.75
Leather Replacement - IP Cluster Bezel Trim	01.05.XG	30.07.AR	0.65
Leather Replacement - Cantrail Assembly	01.05.XK	30.07.AT	0.45

If you have any questions about this Policy Letter, please speak to Client Services - Technical on Tel: +44 (0) 1926 644720.

Yours faithfully



Nick Lines

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