

SERVICE POLICY LETTER

Reference number:	SPL-30-1620	Issued: 24 March, 2022
Subject:	Introduction of Front Suspension Transport Blocks	
Model(s):	DB11, Vantage, DBS Superleggera	
Applicable to:	All Dealers	
Distribute to:	After Sales Manager Executive Manager Service Manager Sales Manager	Warranty Staff Technician(s) Parts Staff

Dear Colleagues,

From April 01st 2022 Aston Martin will introduce front suspension transport blocks to stop compression of the front springs when a vehicle is in transit. This is to prevent damage to the front splitter on sports cars.

The front suspension transport blocks will be installed to both front springs during transit and must be removed when you PDI the vehicle.

Note: The PDI process will be updated to include the removal of the front suspension transport blocks.

Refer to the workshop procedure that follows to remove the front suspension transport blocks.

Workshop Procedure

1. Raise the vehicle on a 2-post lift and remove the front suspension transport blocks from both sides of the vehicle (refer to Figure 1).

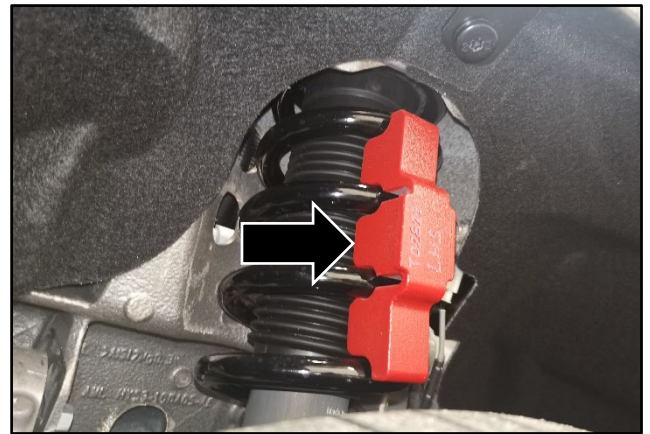


Figure 1

Note: The front suspension transport blocks are made from 100% recycled ABS plastic and can be disposed of in your applicable recycled waste container.

If you have any questions about this Policy Letter, please speak to Client Services - Technical on Tel: +44 (0) 1926 644720.

Yours faithfully



Nick Lines

Head of Aftersales