



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – Upcoming Update 06F2 / Owner’s Manual Supplement – (NVLW)

- This notice is for:**
- ✓ Dealer Principal
 - ✓ General Manager
 - ✓ Sales Managers
- ✓ Service Manager
 - ✓ Parts Manager
 - ✓ Service Consultant
- ✓ Warranty Administrator
 - ✓ Technicians

Date: May 23, 2022

Issue: The subject owner’s manual contains an incomplete description of the red unlocking mark on the vehicle’s backrest.

- Repair:**
- REPAIR AVAILABLE – May 24, 2022
 - **Print out the owner’s manual supplement and place it in the glove compartment.**
 - Repair instructions available in ELSA/ServiceNet
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: No parts needed.

Affected Vehicles:

| Country | Beginning Model Year | Ending Model Year | Vehicle | Vehicle Count |
|---------|----------------------|-------------------|---------|---------------|
| USA | 2021 | 2023 | ATLAS | 82,588 |
| CAN | 2021 | 2022 | ATLAS | 9,292 |

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes: Please ensure that this UPDATE is performed on every applicable vehicle before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Volkswagen customers.

Please reinforce the correct repair description of this action with all dealership personnel – this action is a vehicle **UPDATE**, not a recall.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.