

VWoA Compliance

From: Audi Communications <audicomunications@audi.com>
Sent: Saturday, May 14, 2022 6:01 AM
To: VWoA Compliance
Subject: Dealer Communication: Mobile Service Opportunity – Battery Module Control Unit Software 93N6



Dealer Communication

To: GM, Service, Parts, Warranty
From: Audi Service Operations

Mobile Service Opportunity – Battery Module Control Unit Software 93N6

In order to support completion of Software Update 93N6 for Battery Module Control Unit Software, this update is now eligible for mobile service reimbursement in addition to the Warranty claim information provided in the TSB.

93N6 is an Update and does not include customer notification. Affected e-tron vehicles can be identified in Elsa under the Campaign/Action screen. For eligibility and repair details, please review the 93N6 TSB.

It is imperative that technicians follow the correct repair procedure with the required tools for all eligible Campaigns, Service Actions, and Software Updates which are located in their respective circulars/TSBs in ServiceNet.

The following campaigns and updates are eligible for Valet and/or Mobile Service reimbursement as indicated through **June 30, 2022**:

CAMPAIGN	VALET SERVICE	MOBILE SERVICE
Catalytic Converter Safety Recall - 26P2	X	X
A3 PODS Safety Recall - 69BY	X	X
B9 PODS Safety Recall - 74E3	X	X
Q5 Gateway Control Module Safety Recall - 90S9	X	X
3G Turndown Service Action - 91CD	X	X
e-tron Charging Cable Service Action - 93K8	N/A	X
Second Transmitter (Key Fob) - 57i3	X	X
Battery Module Control Unit Software - 93N6	N/A	X

SAGA Claiming Process for campaigns completed according to repair instructions in circulars/TSBs are as follows:

	VALET	MOBILE
Eligible amount per RO	\$50	\$100
Claim Type	2SK	2SK
Service Number	X170	X170
Damage Code	0010	0020
Outside Labor Operation	A0001600	A0001600
Claim Comments	Valet Service	Mobile Service

All payments will be made through the warranty system. Dealer is responsible for their internal allocation of all funds.

Claims may be audited to ensure warranty compliance. Contact your Area After Sales Manager with any additional questions.

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