

# **Service Bulletin**

# INFORMATION

#### Subject: Information on Early Brake Wear in Harsh Environments

Brand:	Model:	Model Year:		VIN:		Engine	Transmission:
		from	to	from	to	Engine:	fransmission.
Chevrolet	Silverado 2500HD/3500HD	2020	2022				
GMC	Sierra 2500HD/3500HD	2020					

Involved Region or Country	North America, Middle East, Israel		
Condition	<ul> <li>Some customers may comment that early brake wear occurs when operating in environments that are muddy, dusty or corrosive.</li> <li>Typically these are in mining or oil field use. Cases in where original linings wear out under 10,000 miles (16,000 km).</li> </ul>		
Information	<ul> <li>Important: Brake noise or roughness may be experienced with these linings.</li> <li>There is a rotor and pad set that has a better life expectancy in these environments. The pad life is influenced by preventative maintenance performed by the customer.</li> <li>⇒ Ensure standard level of cleanliness is maintained on the trucks. Mud packing/debris on around the wheel and brake components needs to be routinely cleaned off to ensure proper brake function with any friction combination.</li> <li>⇒ Use of the Semi-met lining must be paired with Non-FN rotor. So the pads and rotors must be replaced as a set. They should also be replaced at all 4 corners. So do not replace only the fronts or rears to maintain brake performance.</li> </ul>		
	Note: The brake pad life feature should be disabled using a setting in the DIC. Instructions are in the owner's manual under "Brake Pad Life System. Note: This is a customer pay repair.		

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### **Parts Information**

Note: These are ship direct parts from the supplier.

Causal Part	Description	Part Number	Qty
N/A	Front Pads	19431454	1
N/A	Rear Pads	19431455	1
N/A	Front Rotor	88877681	1
N/A	Rear Rotor SRW	88877683	1
N/A	Rear Rotor DRW	19429834	1

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GM bulletins are intended for use by professional technicians, NOT a "<u>do-it-yourselfer</u>". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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