



VOLKSWAGEN DEALER COMMUNICATION

REVISION – Service Action 91BM / Car-Net® Operating Control Unit (OCU)

This notice is for:	✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
	✓ General Manager	✓ Parts Manager	✓ Technicians
	✓ Sales Managers	✓ Service Consultant	

Date: May 10, 2022

Revision Summary: On May 10, 2022 a revised 91BM Service Action circular was published with updated work instructions to align with updated ODIS test plans.

Please see the revised circular for Service Action 91BM in Elsa and ServiceNet for additional information.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.