

# Service Update

## N222363150 Rear Stabilizer Link to Stabilizer Bar Under Torqued



Release Date: May 2022

Revision: 00

**Attention:** This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Cadillac	XT6	2022	2022		
GMC	Acadia				

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

<b>Condition</b>	Certain 2022 model year Cadillac XT6 and GMC Acadia vehicles may have a condition where the Rear Stabilizer Link was not torqued to the proper spec to the Stabilizer Bar.
<b>Correction</b>	Dealers will replace stabilizer link and replace & torque fastener nut to target spec.

### Parts

Quantity	Part Name	Part No.
2	Stabilizer Shaft Link Nut	11546366
2	Stabilizer Shaft Link	84966811

**Reminder:** Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect.

### Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9106369	Replace both rear stabilizer shaft links and nuts	0.4	ZFAT	N/A

### Service Procedure

1. Raise and support vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.
2. Replace both rear stabilizer shaft links. Refer to *Stabilizer Shaft Link Replacement* in SI.
  - The procedure does not call for the replacement of the rear stabilizer shaft link nut. However, for purposes of this bulletin the nut is to be replaced on both sides of the vehicle.
3. Lower the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.

### Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

## Service Update

### N222363150 Rear Stabilizer Link to Stabilizer Bar Under Torqued



#### Dealer Reports – For USA & Export

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.

---

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



**We Support  
Voluntary Technician  
Certification**

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS6160  
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 16, 2022

Subject: N222363150 - Service Update  
Rear Stabilizer Link to Stabilizer Bar Under Torqued

Models: 2022 Cadillac XT6  
2022 GMC Acadia

To: All General Motors Dealers

General Motors is releasing Service Update N222363150 today. The total number of U.S. vehicles involved is approximately 876. Please see the attached bulletin for details.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated May 16, 2022. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS