## Audi AUDI DEALER COMMUNICATION

## Repair Available – Service Action 15i5 / Engine Intake & Exhaust Valve Springs

This notice is for:	<ul> <li>✓ Dealer F</li> <li>✓ General</li> <li>✓ Sales Matrix</li> </ul>	Manager	<ul> <li>✓ Service Ma</li> <li>✓ Parts Mana</li> <li>✓ Service Add</li> </ul>	nager ✓ Wa iger ✓ Ter visor	arranty Adminis chnicians	strator
Date:	May 02, 2022					
Issue:	In affected vehicles, the engine valve springs may be outside the specified tolerance. As a result, there is a risk that a valve would break in certain driving situations.					
Repair: Parts Department:	<ul> <li>REPAIR AVAILABLE – May 03, 2022 - Replace the engine intake &amp; exhaust valve springs.</li> <li>See ELSA/ServiceNet for complete repair &amp; claiming instructions</li> <li>Check daily campaign open inventory report or OMD for affected vehicles in inventory</li> <li>Repair every affected inventory vehicle <u>before delivery to consumers</u>.</li> </ul>					
Faits Department.	Due to the small number of affected vehicles there will be no parts allocation. Please reference the Repair Projection Tool in the campaign circular to view your potential VIN population.					
		ne Repair Proje	ection Tool in the ca	Impaign circular to vie	w your potentia	al VIN
Affected Vehicles		Beginning Model Year	ection Tool in the ca Ending Model Year	Impaign circular to view Vehicle	w your potentia Vehicle Count	al VIN
Affected Vehicles	population.	Beginning	Ending Model		Vehicle	al VIN
Affected Vehicles	population.	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count	al VIN
Affected Vehicles	population. Country USA	Beginning Model Year 2021	Ending Model Year 2021	Vehicle A8	Vehicle Count 11	al VIN
Affected Vehicles	population. Country USA USA	Beginning Model Year 2021 2022	Ending Model Year 2021 2022	Vehicle A8 RS6 AVANT	Vehicle Count 11 3	al VIN
Affected Vehicles	population. Country USA USA USA	Beginning Model Year 2021 2022 2022	Ending Model Year 2021 2022 2022	Vehicle A8 RS6 AVANT RS7	Vehicle Count 11 3 4	al VIN
Affected Vehicles	population. Country USA USA USA USA	Beginning Model Year           2021           2022           2022           2022           2022	Ending Model Year           2021           2022           2022           2022           2022           2022	Vehicle A8 RS6 AVANT RS7 RSQ8	Vehicle Count 11 3 4 2	al VIN
Affected Vehicles	population. Country USA USA USA USA USA	Beginning Model Year           2021           2022           2022           2022           2022           2022           2022           2022           2022           2021	Ending Model         Year         2021         2022         2022         2022         2022         2022         2022         2021         2022         2021	Vehicle A8 RS6 AVANT RS7 RSQ8 S8	Vehicle Count 11 3 4 2 2 2	al VIN
Affected Vehicles	population. Country USA USA USA USA USA USA	Beginning Model Year           2021           2022           2022           2022           2022           2022           2021           2022           2022           2021	Ending Model         Year         2021         2022         2022         2022         2022         2021         2022         2021         2022         2021         2022	Vehicle A8 RS6 AVANT RS7 RSQ8 S8 SQ7	Vehicle Count           11           3           4           2           2           10	al VIN
Affected Vehicles	population. Country USA USA USA USA USA USA USA CAN CAN	Beginning Model Year           2021           2022           2022           2022           2021           2022           2022           2022           2022           2022           2022           2022           2022           2022           2022           2022           2022           2022           2022	Ending Model Year         2021         2022         2022         2022         2021         2022         2021         2022         2021         2022         2022         2022         2022         2022         2022         2022         2022         2022         2022	Vehicle A8 RS6 AVANT RS7 RSQ8 S8 SQ7 SQ8	Vehicle Count           11           3           4           2           2           10           1           7           1	

\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa <u>on the day of repair</u> to verify that a VIN qualifies for repair under this action. Elsa is the <u>only</u> valid campaign inquiry & verification source.

## Notes:

Schedule owner repairs immediatelyOwner mailing – May 2022

## -END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.