



Audi

AUDI DEALER COMMUNICATION

Repair Available – Service Action 15i5 / Engine Intake & Exhaust Valve Springs

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: May 02, 2022

Issue: In affected vehicles, the engine valve springs may be outside the specified tolerance. As a result, there is a risk that a valve would break in certain driving situations.

- Repair:**
- REPAIR AVAILABLE – May 03, 2022 - Replace the engine intake & exhaust valve springs.
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department:

Due to the small number of affected vehicles there will be no parts allocation. Please reference the Repair Projection Tool in the campaign circular to view your potential VIN population.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2021	2021	A8	11
USA	2022	2022	RS6 AVANT	3
USA	2022	2022	RS7	4
USA	2022	2022	RSQ8	2
USA	2021	2021	S8	2
USA	2022	2022	SQ7	10
USA	2022	2022	SQ8	1
CAN	2022	2022	SQ7	7
CAN	2022	2022	SQ8	1

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

- Schedule owner repairs immediately
- Owner mailing – May 2022

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.