

INTEROFFICE MEMORANDUM

Original Publication Date: April 27, 2022

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross 
Vice-President, Product Quality and Service Support**LIMITED SERVICE CAMPAIGN 22TD03 (Remedy Notice)****Certain 2022 Model Year GR86
Data Communication Module (DCM) Activation**

Specific information for Region support is provided below.

Condition

The subject vehicles are equipped with a DCM (Data Communication Module), a device that provides cellular communication with Toyota Connected Services. The DCM activation was not completed during vehicle delivery. An inactivated DCM will result in Safety Connect, including emergency calling functions and other Connected Services, to be inoperable.

Dealer Notification

The attached Dealer Letter will be sent to all Toyota dealers on April 28, 2022.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.