



# Preliminary Information

## PIC5260E Intermittent Sunroof Operation, Bind, Noise, Auto-reverse, and/or Water Leaks

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
All	All	2005 - 2022	All	All	All	All

### Supersession Statement

This PI has been revised to update the model years. Please discard PIC5260D.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### **Condition:**

**Some customers may comment on intermittent sunroof operation, bind, noise, auto-reverse, and/or water leaks.**

### **Cause:**

**Dirt and debris may collect on the sunroof seal or in the tracks that could cause an issue with sunroof operation, noise or plug the water drainage system.**

### **Correction:**

**Open the sunroof and remove any obstacles or loose debris. Verify that the module drain holes are not plugged. Wipe the sunroof seal and roof sealing area using a clean cloth, mild soap, and water. Please do not remove grease from sunroof.**

**IMPORTANT: Some sunroof module assemblies that have been replaced, and sent back to the warranty parts center, have been tested and found that simple cleaning of these areas would have repaired the condition and prevented the replacement of the sunroof module assembly.**

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.



GENERAL MOTORS