



Preliminary Information

PIC6451A Paint Peeling Around the Front Fascia

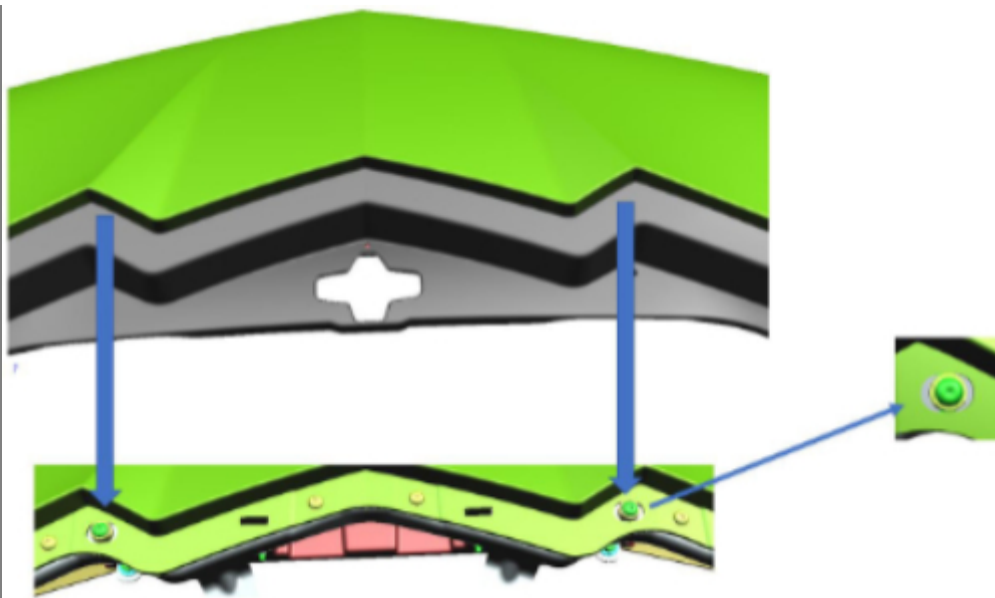
Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Corvette Stingray	2020 - 2022	All	All	All	All

Involved Region or Country	North America
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Condition	Some customers may notice that there is a small paint chip on the front fascia, near either the left hand or the right hand headlamp capsules.
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Concern	<p>This concern may be caused by several different issues. Engineering is attempting to gain additional information on this concern. If you have a vehicle that has a paint blemish that appears to be caused by the headlamp capsule on one of these vehicles, please follow the steps below:</p> <ol style="list-style-type: none"> 1) Gain access to the front fascia "locators". To do this, no tools are actually needed and it will take about 1 minute of time. This involves removing several front compartment trim panels by hand that are simply held in place by tension clips. 2) First remove the LH and RH Front Compartment Side Sight Shields 3) Next, remove the Front Compartment Rear Access Cover 4) Finally, remove the Front Compartment Front Sight Shield 5) This will allow access to the front fascia "locators", which will require inspection. 6) Technicians will need to look at these locators to see if they appear centered in the slots. This is a 15 mm locator that is placed in a 22 mm slot. This leaves 3.5 mm of open space, on each side of the locator. <p>Before any repairs are actually made, take several pictures of the concern. Please refer to PIC6346A for some general guidelines on how to take clear photos and send them in to the Technical Assistance Center. In addition to taking clear photos of the concern showing the general area in question, take several, clearly focused close-up photos of the chip in the paint as well. Then, please take a couple photographs of the "Front Fascia Locators" on the vehicle in question. These locators can be seen in the two photos below. The first photo is a computer drawing that illustrates these locators. The second photo is where they can be found on an actual car.</p> <p>NOTE: Regardless if the paint / fascia concern is only on one side of the car or not, please photograph BOTH locators when sending in pictures to TAC.</p>
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7) Lastly, create a TAC case for this concern and attach the photos to the DCM case.

NOTE: When attaching the photos to the TAC case, the LH and RH side locators MUST be labeled.

That case, and the attached photos will be reviewed. When a determination has been made on the best way to proceed to fix the particular vehicle in question, you will receive a call back with further instructions.

Note: Not all vehicles will require, or be given, the same repair instructions.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

Version History

Version	2
Modified	03/03/2022 - Created on. 04/19/2022 - Updated Concern.



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