



# Preliminary Information

## PIC6433A Intermittent Service Theft Deterrent Message

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT4	2021	All	All	LSY	All
Cadillac	CT5	2021	All	All	LSY	All

Involved Region or Country	North America
Additional Options (RPO)	LSY
Condition	A customer may comment that a Service Theft Deterrent message comes on intermittently. The issue may or may not be able to be duplicated. No current DTC's will be found.
Cause	OnStar read request to ECM which causes the ECM to enter learn mode and turn on the message

### Correction:

**Note: Do not replace any parts or program any modules in an attempt to repair this concern.**

OnStar has now cancelled the read request to prevent re-occurrence.

The vehicle can be returned to the customer. This will not affect the designed performance or reliability of the vehicle.

### Version History

Version	2
Modified	03/12/2021 - Created on. 04/09/2021 - Updated Correction to state OnStar has cancelled the read request.



GENERAL MOTORS