

Preliminary Information

PIT5906 Poor Sound Quality – Static distortion in IOK radio with UQF Audio

<u>Proactive</u>

<u>Models</u>

Brand:	Model:	Model Years:	VIN:		Engino:	Transmissions:
			from	to	Engine:	Transmissions.
Chevrolet	Silverado 1500	2022	All	All	All	All
Chevrolet	Suburban	2022	All	All	All	All
Chevrolet	Tahoe	2022	All	All	All	All
GMC	Sierra 1500	2022	All	All	All	All
GMC	Yukon	2022	All	All	All	All
GMC	Yukon XL	2022	All	All	All	All
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Involved Region or Country	United States, Canada, Mexico
Additional Options (RPO)	IOK UQF
Constitutions	Customers may notice that there is static coming from all speakers, regardless of volume or audio source.
Cause	The cause of the condition may be a software anomaly in the radio.

Correction:

Do not replace the radio for this particular concern. Engineering is aware of the issue and is working on a solution.

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time		
2888618	Verify static concern	0.2		
*This is a unique Labor Operation for Bulletin use only.				

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

Version History

Version	1
Modified	04/05/2022 - Created on.



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