



Technical Service Bulletin

90 Instrument cluster is blank (DTC B200FF0)

90 22 61 2066854/1 May 10, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2022	All	Digital instrument cluster

Condition

Customer states:

The instrument cluster display is blank at vehicle start-up.

Workshop findings:

The following DTC may be stored in the Instrument Cluster –J285- (diag. addr. 0017)

- DTC B200FF0: Internal Malfunction (symptom 11534409)

Technical Background

The customer concern may be caused by an intermittent hardware issue in certain Audi virtual cockpit displays.

Production Solution

Optimized parts were implemented in production on March 31, 2022 (production date of instrument cluster).

Service

1. Please replace the instrument cluster with a unit produced on or after March 31, 2022
2. Please make a note in the claim comments containing the production date of the old instrument cluster.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 Up to 48 Months/50,000 Miles.
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	<ul style="list-style-type: none">• G10 for CPO Covered Vehicles – Verify Owner• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9025		
Damage Code:	0040		
Labor Operations:	Remove and install instrument cluster	9025 1900	See SRT with associated operations
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 50 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2066854/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
See ETKA	Instrument Cluster	01



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Additional Information

All part and service references provided in this TSB (2066854) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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