

**Index of Manufacturer (MFR) Communications**

Manufacturer:	Renegade RV
Date Range:	01/12/2022-03/14/2022
Date Submitted:	05/12/2022

No.	MFR Communication ID	MFR Communication Date	Make	Model	Model Year	Concise Summary (2000 character limit)
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64	TSB	05/12/2022	Renegade RV	Verona and Velencia	2022	
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**Describe the defect or noncompliance:** Wrong fasteners used with adhesive on awning brackets

**Describe the safety risk:** The possibility of the fasteners working loose causing the awning to malfunction or loosen from the sidewall

**Identify any warning which can precede or occur:** Awning moving from sidewall when operating

**Describe the cause:** Self drilling screw used in place of lag screw going into a wood backer.

**Chronology of Defect / Non-compliance Determination**

**Provide the chronology of events leading up to the defect decision or test data for the non-compliance decision:**

4/26/2022 Production line discovered self drilling screws were being used, instead of lag screws, when install the awning brackets with an adhesive behind the bracket.

**Identify the Remedy**

Loosen and lift awning off mounting brackets, remove wrong screws, add sealant to hole, install correct lag screws.

**Describe the defect / non-compliance remedy program, including the manufacturer's plan for reimbursement.**

At no cost to the customer, Renegade will have the self-drilling screws removed and replaced with the correct lag screws.

**Describe what distinguishes the remedy component from the TSB component.**

Lag screws are made for wood backers. Self drilling screws are made for metal.

**Identify and describe how and when the recall condition was corrected in production.**

On 4/26/2022 Production became aware of the issue, all units affected that were still on the premises were repaired using the correct lag screw.

