

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 205-1511

Expiration Date: 6/5/2023

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<OWNER NAME/DEALERNAME>>

<<ADDRESS>>

<<CITY>>, <<ST>> <<ZIP-XXX>>

May 2022

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2022 Coachmen Catalina Travel Trailer recreational vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

The hole where the 12V wires exit the vehicle skin and connect to the awning might not be sealed with silicone.

OWNERS: WHAT SHOULD YOU DO?

Please contact your dealer without delay and request a service appointment to schedule the free repair. The vehicle Owner is responsible for arranging to have the work completed. This Bulletin will expire on 6/5/2023. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is .30 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

DEALERS: WHAT SHOULD YOU DO?

Dealer Service Procedures are located on Dealer Connect

MAY FOREST RIVER ASSIST YOU FURTHER?

CONTACT	PHONE
Customer Service	(574) 825-6241

Repair Codes:

Pictures are required for the remedy and/or inspection after installation. Prior Authorization is required.

Pictures of the remedy are a condition of payment in which must be provided with a claim against the repair code(s).

TSB NUMBER	REPAIR CODE	DESCRIPTION	TIME
205-1311	SB-424-19-00-004184	SEAL HOLES FOR AWNING WIRES	.30

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

Catalina
Forest River, Inc.
Attn: WARRANTY MANAGER
423 N Main St
Middlebury, IN 46540

Sincerely,

Forest River
Office of Corporate Compliance

TECHNICAL SERVICE BULLETIN 205-1511 REMEDY INSTRUCTIONS

	Make(s): CATALINA Model(s): ACAT323BHDSCLE Model Year(s): 2022	Repair Code: SB-424-19-00-004184 Allotted Time: .30 HRS. Inspection Code: N/A Allotted Time: N/A
	Concern: The hole were the 12V wires exit the vehicle skin and connect to the awning may not be sealed with silicone.	Photo(s) Required: YES Prior Authorization Required: YES Part(s) Number: N/A Part(s) Return: NO

Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

STEP 1: EXTEND THE AWNING;

STEP 2: LOCATE THE HOLE WHERE THE 12V WIRING EXITS THE VEHICLE BODY INSIDE THE AWNING ARM (FIGURE 1);

STEP 3: LIBERALLY APPLY CLEAR OR BLACK SILICONE SEALANT INTO THE HOLE, UNTIL FULL AND WIRES ARE SEALED;

STEP 4: ALLOW A SHORT SETUP/DRYING PERIOD;

STEP 5: CLOSE THE AWNING;

STEP 6: LOCATE THE BOTTOM OF THE AWNING LEG;

STEP 7: APPLY CLEAR OR BLACK SILICONE SEALANT FROM THE BOTTOM OF THE LEG FRONT AND REAR EDGES AGAINST THE VEHICLE BODY, VERTICALLY 16" (FIGURE 2);

STEP 8: CLAIM THE REPAIR CODE.

FIGURE 1



FIGURE 2



APPLY CLEAR OR BLACK SILICONE SEALANT FROM THE BOTTOM OF THE LEG FRONT AND REAR EDGES AGAINST THE VEHICLE BODY, VERTICALLY 16"