VOLVO Service and Parts Business

Technical Journal

TITLE:

"Sticky" rear brake pads

REF NO:	ISSUING DEPARTMENT:	CAR MARKET:	
TJ 36169.2.0	Technical Service	United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2022-03-09	STATUS DATE: 2022-03-14
FUNC GROUP: 5125	FUNC DESC: Brake pad; brake pad kit	Page 1 of 2	

"Right first time in Time"

Rows beginning with * are modified
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DESCRIPTION:
* Updated VST Operation No.

If the customer experience loud sound and/or heavy vibrations from the rear , please follow advice under Service.

CSC Customer Symptom Codes

Code	Description
1P	Brakes/Unusual noise/Rear
V3	Brake pedal/Pulsations
V4	Brakes/Vibration/shudder/While braking

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
536	EC	E400V5					2022-9999		0000001-9999999	202146-999952
536	ED	E400V6					2021-9999		0000001-9999999	202037-999952

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SERVICE:
If the symptom is confirmed, proceed with replacement of the rear brake pads ,replace to Variant code: RC02 BRAKE PADS, Comfort pad Part # 32287447.

Note: In some cases, Brake discs may need to be replaced. Proceed with following steps before replacement: visual check of the Brake disc and/or cleaning with sandpaper/brushing.
If the Brake disc is judged as damaged, proceed with replacement according to the VIDA.

In case of replacement of the Brake discs, Vehicle Report “Support Not Needed” should be created with pictures of the damaged discs.

Warranty claim info:
To get warranty claim accepted for a job described in this TJ, please use following data:
VST OP Number: 51204-0

VST Operation Number

VST Operation Number	Description
51204-0	Brake pads rear replace

VEHICLE REPORT:
Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area “Vehicle Report” and sub concern area “Support not needed”, use function group 5125.