VOLVO

Service and Parts Business

Parts Bulletin

TITLE:

Bumper Cover Exchange Program

GROUP:	CAT/NO:	CAR MARKET:	
86	005	United States and Canada	
REVISIONS:		ISSUE DATE: 2022-03-01	STATUS DATE: 2022-03-22
		Page 1 of 3	

"Right first time in Time"

Volvo is pleased to announce the implementation of a Bumper Cover Exchange program.

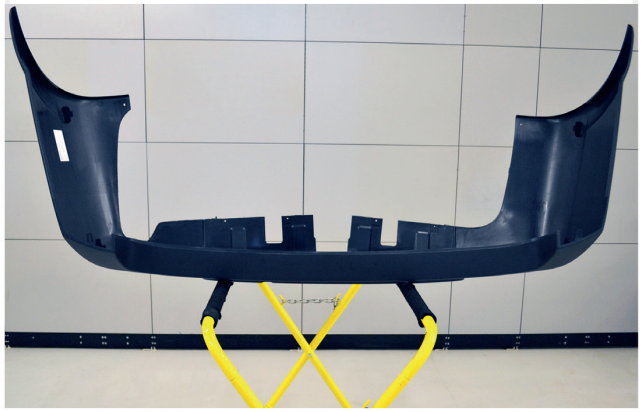
Participants: Volvo Car, Volvo Retailer and Collision Repair Facilities.

Stage 1: C40/XC40 Model only (CMA)

Here is a step-by-step explanation of how to prepare a bumper cover core return to Volvo Car USA. These instructions apply to return shipments of bumper cover cores to your authorized Volvo Parts Wholesale Dealer.

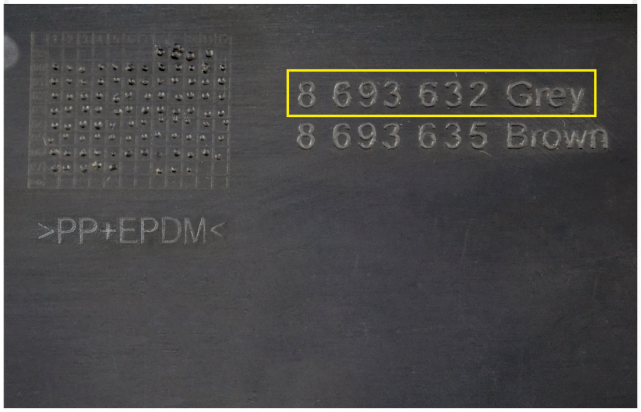
Step 1

Core to be returned can be any front or rear CMA vehicle bumper cover.



Step 2

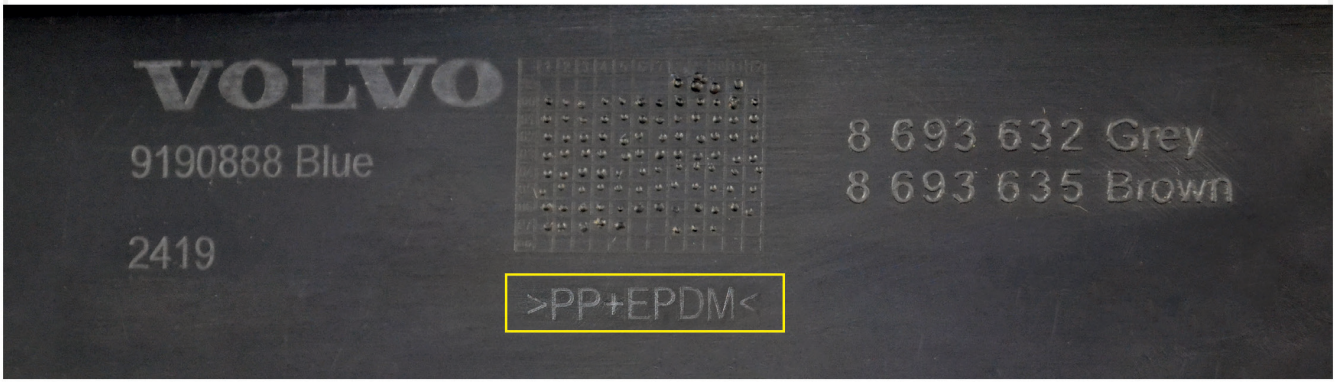
Locate the Volvo part number stamped into the plastic.



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Step 3

Locate chemical makeup stamped into the plastic. This will generally be located next to the part number. On some bumper covers, that is not the case, and this information is stamped in an area away from the part number, so a second cutout is required. See next visual.



Step 4

Outlining cutout area: Keep a 1 inch margin surrounding the bumper cover information, i.e. part number & chemical makeup.



Step 5

Cut designated area with a hand blade or powered hand saw.



Step 6

Final results should be similar to the image shown. To receive a core refund, return cutout along with a copy of the new replacement bumper cover invoice to your Volvo Dealer. Please do not send back the entire bumper cover.

