

Technical Service Bulletin

SUBJECT:			No:	TSB-22-54-004
HORN IS AUDIBLE AFTER UNLOCKING THE DOOR(S) OR TAILGATE			DATE:	April 2022
			MODEL: 2022 Outlander	
CIRCULATE TO:	[] GENERAL MANAGER	[X] PARTS MANAGER		X] TECHNICIAN
[X] SERVICE ADVISOR	[X] SERVICE MANAGER	[X] WARRANTY PROCESSOR		X] SALES MANAGER

PURPOSE

This countermeasure procedure is to apply a setting change that prevents the horn from becoming audible after unlocking and opening the door or tailgate. This scenario typically occurs 0.3 seconds after:

- Pressing the switch on the door handle or tailgate, then opening the door or tailgate
- Pressing the unlock button on the keyless operation key, then opening the door or tailgate

Please follow the procedure below to correct the issue on any affected vehicles that come in for service (with customer approval) **and any in dealer inventory.**

AFFECTED VEHICLES

2022 Outlander – equipped with security alarm, built before December 17, 2021, and VIN JA4J4VA80NZ059346

PROCEDURE

1. On MUT-III SE, click "STV".



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2. Select "BCM System" button and click OK.



3. The CGW mode will change to open:



4. Log in to the MMC Web Application:



5. Under the "Special Function tab, select the Setting change button:



6. Using the drop-down for Selected Command: choose option 4, Countermeasure for alarm (delay time) then click the OK button:





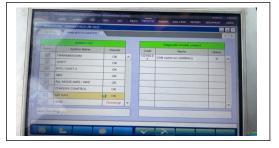
7. A screen will display to offer confirmation of the command to be executed. To confirm click the OK button. Upon completion, an "Executed" pop up will display:





8. From the All DTCs tab, select "Read all DTCs and FFD" and confirm the results are OK:





9. Test the vehicle to confirm proper operation.

WARRANTY

This bulletin is supplied as technical information only and is not an authorization to repair. If an affected vehicle is reported with the described condition, diagnose the condition, repair as described in this bulletin, and submit a normal warranty claim using the information below.

Operation Code	Operation	Quantity	Work Time
548501GT	Update BCM Settings	1	0.3H