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From	Parts Division
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Subject	Part Return Offer; Product Update: 2011-14 Odyssey Vehicle Cert Label 4/14/22
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DATE: April 14, 2022**TO: All Honda Sales, Service, & Parts Managers, and Personnel****FROM: Parts Operations, Campaign Group****Subject: Part Return Offer; Product Update: 2011–14 Odyssey Vehicle Certification Label**

On January 23, 2016, American Honda announced a product update for 2011-14 Odyssey vehicles. The trailer hitch weight was not properly calculated into the gross axle weight rating (GAWR) on the vehicle certification label. This can create a situation where the vehicle exceeds the indicated gross axle weight rating.

Return Offer

In order to help affected dealers manage part inventory levels, American Honda is making the following return offer.

Eligible return parts:

00X3A-TK8-A11

No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

Return iN OAR Procedure

1. Complete the iN OAR procedures.
2. Use Reason Code "R" with eleven zeros for the Shipper Number.
3. Use Item Number "9999."
4. Enter "11-14 Odyssey Cert Label" in the Remarks Section.
5. When approved, Print "Authorization Return document and labels" from the iN. Please return parts as normal with the "Return Authorization attached."
6. Return the eligible part(s) on your returning DSO Truck or normal method of return.

Order adjustment requests (OARs) must be submitted by April 29, 2022.

Thank You,

American Honda Motor Co., Inc.