



SERVICE BULLETIN

Vermeer Corporation

Environmental
Pella, Iowa 50219 USA

FIELD CAMPAIGN SERVICE BULLETIN #: SVC2022-089

DATE: 26 April 2022

CAMPAIGN
TYPE:

Mandatory – Product Safety

CAMPAIGN
CATEGORY:

Kit and Bulletin

MACHINE/ ATTACHMENT MODEL(S):	SERIAL NUMBERS:		Kit version
	Included	Excluded	
TR626	2001 – 2007, 3001 – 3024, 4001 – 4080, 10002 – 10016, 50001 – 50003	4062	IK01

Subject:



Radiator Door Metal
Hinge Replacement Kit
(IK00-4195)

Background:

RADIATOR DOOR MAY FALL UNEXPECTEDLY

The radiator door hinges may fail, causing radiator door to fall unexpectedly.

SERIOUS INJURY OR DEATH POSSIBLE

If a radiator door hinge(s) fails while an operator or crew member is standing near it, the operator or crew member may be struck by the radiator door resulting in **serious injury or death**. Property damage may also occur.

Solution:

IMMEDIATE MACHINE MODIFICATIONS REQUIRED

IK00-4195 has been created to provide the necessary parts and instructions to provide new replacement metal radiator door hinges. **The kit must be installed as soon as possible.**

**DEALER PARTICIPATION
REVIEW REPORT, ORDER KITS, CONTACT CUSTOMERS**

1. **Reports will be emailed** during the week of, April 26, 2022, to dealerships shown in our records which have units in their territory affected by this alert. Please review the report for accuracy, including owner and/or address changes.

If the information contained in the report is **not** correct, please notify the product safety department on or before May 9, 2022, at:

Telephone: 641-621-7060

Fax: 641-621-8562

Email: productsafety@vermeer.com

2. **Dealership orders kits** by entering the order into iParts/EzParts. Each dealership should determine the quantity of kits to order initially depending upon the number of units that may be available for immediate upgrade. **Do not order more kits than needed for immediate installation.**
3. **Contact your affected customer(s)** to schedule a mutually acceptable time to upgrade their machine(s). **Note:** Letters will be sent to the customer(s) on or about **May 10, 2022**. Also refer to Owner Notification section below.

If you have any questions concerning the installation of IK00-4195, please contact the environmental service department.

REIMBURSEMENT

Kit installation. Upon completion of each kit installation, a campaign warranty claim must be submitted to the warranty department for reimbursement of the cost of parts and labor to install the kit. Labor hours to install: 1.25 hours.

Note: Future notices to dealers and owners are dependent upon the receipt of warranty claims.

OWNER NOTIFICATION

Sample letter: Included at the end of this bulletin is a sample letter which will be sent by Vermeer Corporation directly to the owners on or about May 10, 2022, via USPS certified/registered mail. Owner notice translations will be provided in the following languages:

- French

All translated owner notices will also include owner notification in English.

This owner notification/letter instructs the owner **to contact their local dealership** to arrange for a time to have the kit installed. After receiving IK00-4195 from the Parts Distribution Center, you must **contact your affected customer(s) immediately** and schedule a mutually acceptable time to upgrade their machine(s).

We regret any inconvenience that these corrective measures may cause you. The required work is for the safety of the operator and crew.

PRODUCT SAFETY DEPARTMENT

Attachment:
IK00-4195 Kit instructions

Completion schedule: ☒ Product Safety Alert: Install immediately ☐ 90 days from MM/DD/YYYY ☐ 180 days from MM/DD/YYYY ☐ 1 year from MM/DD/YYYY ☐ Only units within standard limited warranty period ☐ N/A	Reimbursement: ☒ Product Safety Alert: ☒ All units listed above with less than __ hours or warranty start date in the last __ months ☒ Parts ☒ Labor paid (Labor code: SB22) ☐ Only units within standard limited warranty period ☐ No reimbursement
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Internal reference: TREAD Act Code <i>(Choose one or more applicable codes)</i>	☒	--	Not applicable	☐	12	Exterior lighting
	☐	02	Suspension	☐	16	Structure
	☐	03	Service brake system, hydraulic	☐	17	Latch
	☐	04	Service brake system, air	☐	19	Tires
	☐	05	Parking brake	☐	20	Wheels
	☐	11	Electrical	☐	21	Trailer hitch

Dealer Distribution: ☐ Domestic ☐ International ☒ Both



SAMPLE
OWNER
LETTER

May 10, 2022

Dear «MODEL» owner:



PRODUCT
SAFETY
ALERT

First Notice

**Radiator Door Metal
Hinge Replacement Kit
(IK00-4195)**

Model: «Model»

Serial #: «SerialN»

Product Safety Department
Vermeer Corporation
1210 Vermeer Rd East
Pella, Iowa 50219 USA
productsafety@vermeer.com

According to our records, you currently own a Vermeer TR626 trommel screen. The model and serial number are shown at the top center of this letter.

RADIATOR DOOR MAY FALL UNEXPECTEDLY

The radiator door hinges may fail, causing radiator door to fall unexpectedly.

SERIOUS INJURY OR DEATH POSSIBLE

If a radiator door hinge(s) fails while an operator or crew member is standing near it, the operator or crew member may be struck by the radiator door resulting in **serious injury or death**. Property damage may also occur.

IMMEDIATE MACHINE MODIFICATIONS REQUIRED

IK00-4195 has been created to provide the necessary parts and instructions to provide new replacement metal radiator door hinges. **The kit must be installed as soon as possible.**

Please contact your authorized, independent Vermeer dealer immediately to arrange a mutually acceptable time and location to install IK00-4195 at no cost to you for labor or materials. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded for these safety features.**

Contact your local Vermeer dealer:	«Service_Dealer_Name» «Serv_Dealer_Add1» «Serv_Dealer_Add2» «Serv_Dealer_City» «Serv_Dealer_St» «Serv_Dealer_Zip» «SERV_DEALER_COUNTRY»
Telephone:	«Serv_Dealer_Phone»

If you no longer own this unit, please notify the product safety department at:

Toll-free: 800-829-0051, option 1

Telephone: 641-621-7060

Email: productsafety@vermeer.com

If possible, please provide the name and address of the new owner.

We regret any inconvenience that these corrective measures may cause you. The required work is for the safety of the operator and crew.

Regards,
PRODUCT SAFETY DEPARTMENT